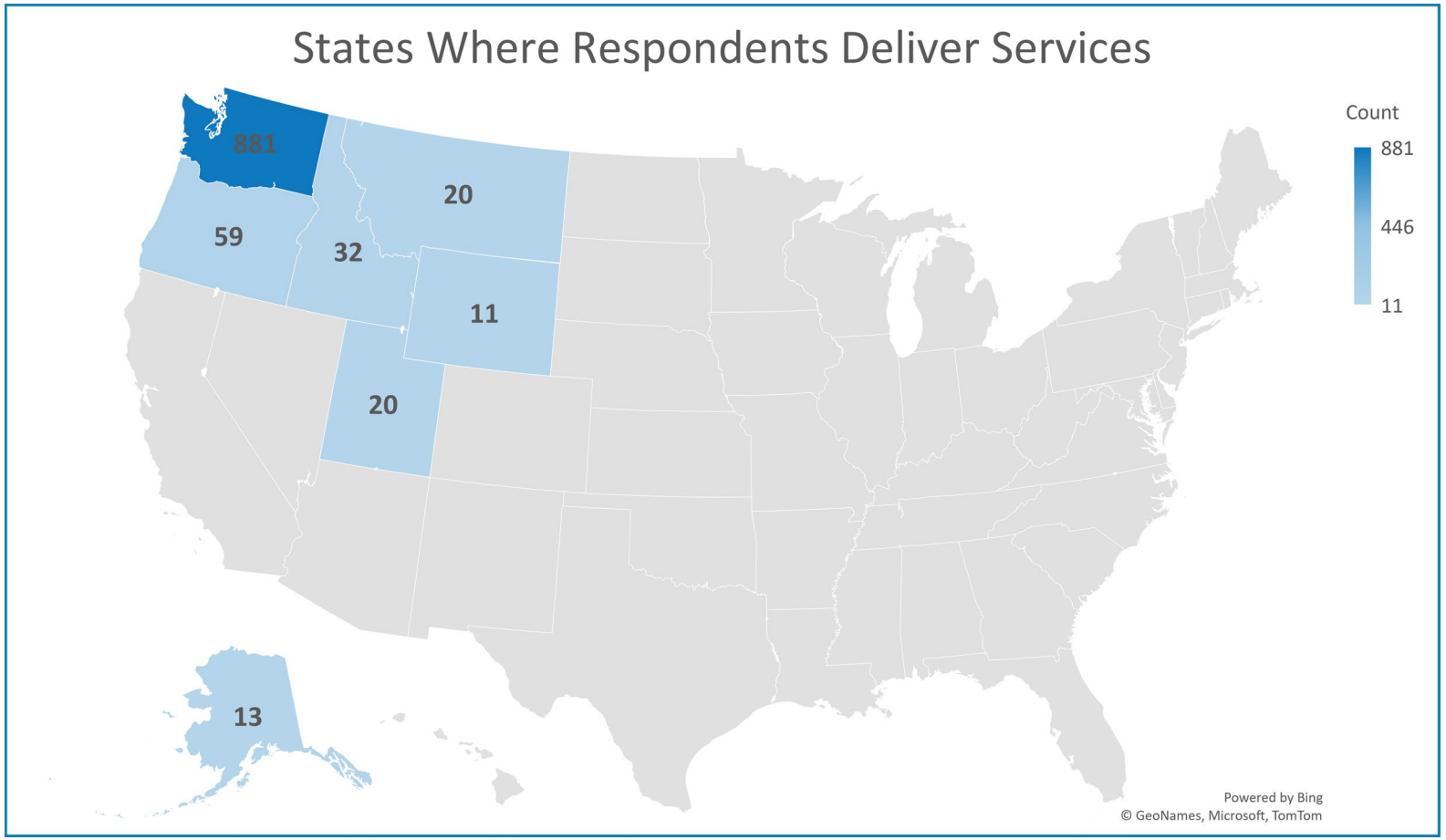
NRTRC Telehealth Survey Montana

2021

Geographic Distribution



*** Respondents may deliver services in multiple states**

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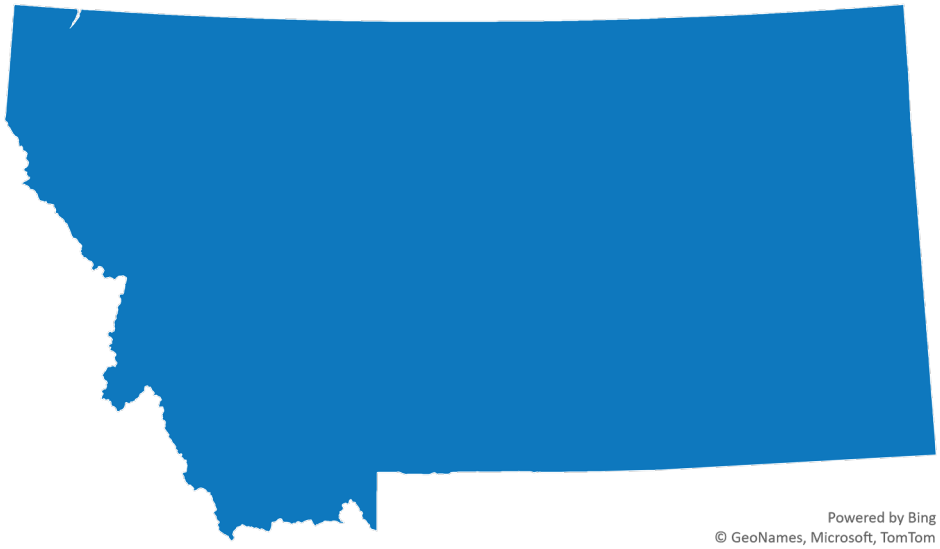
Survey Response – Montana



Number of respondents that include Montana in their service area	
2020	2021
21	20

* Respondents may deliver services in other states

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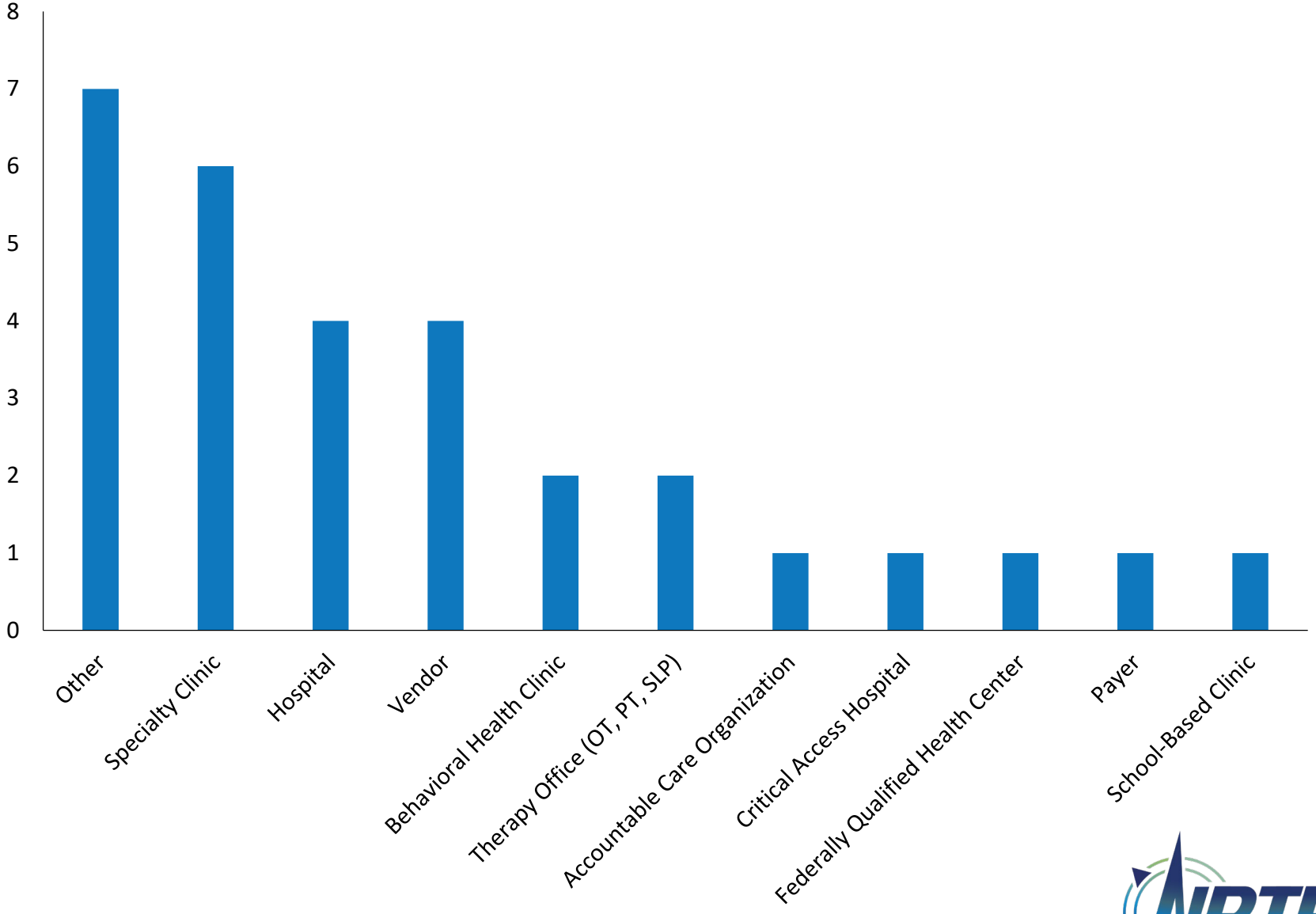
Which best describes your organization?



*** Respondents can select all that apply**

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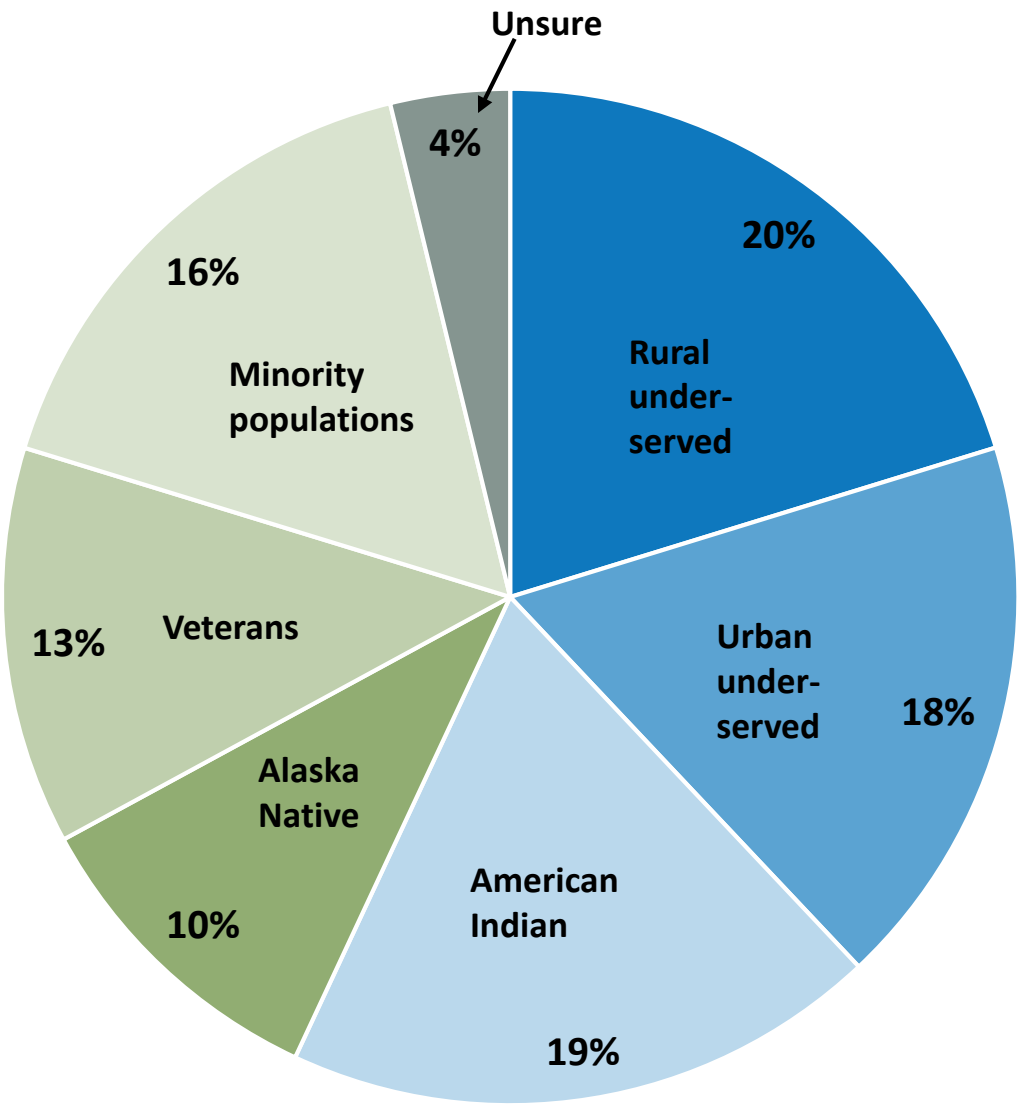
Types of special populations served



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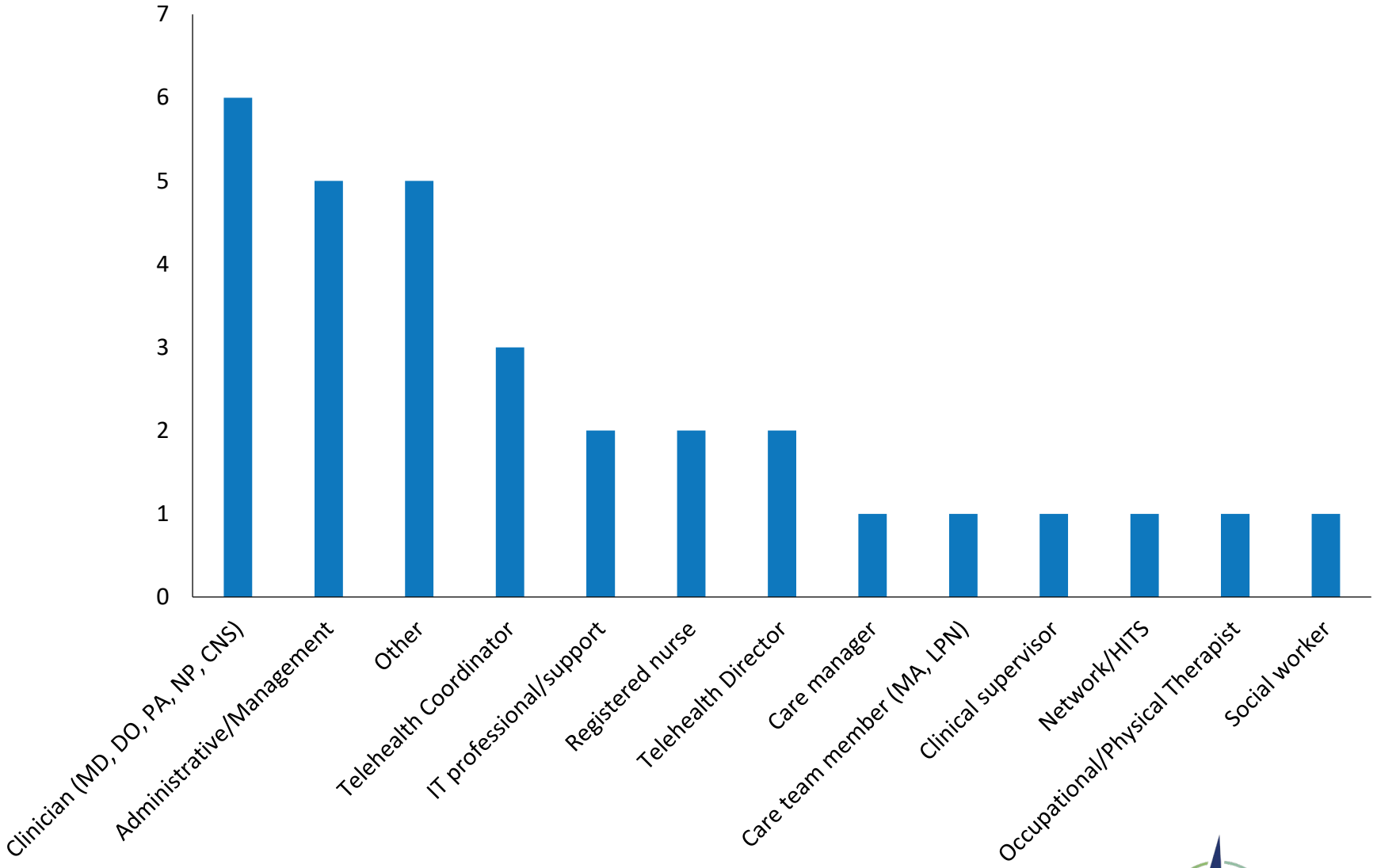
Position or role type?



*** Respondents can select all that apply**

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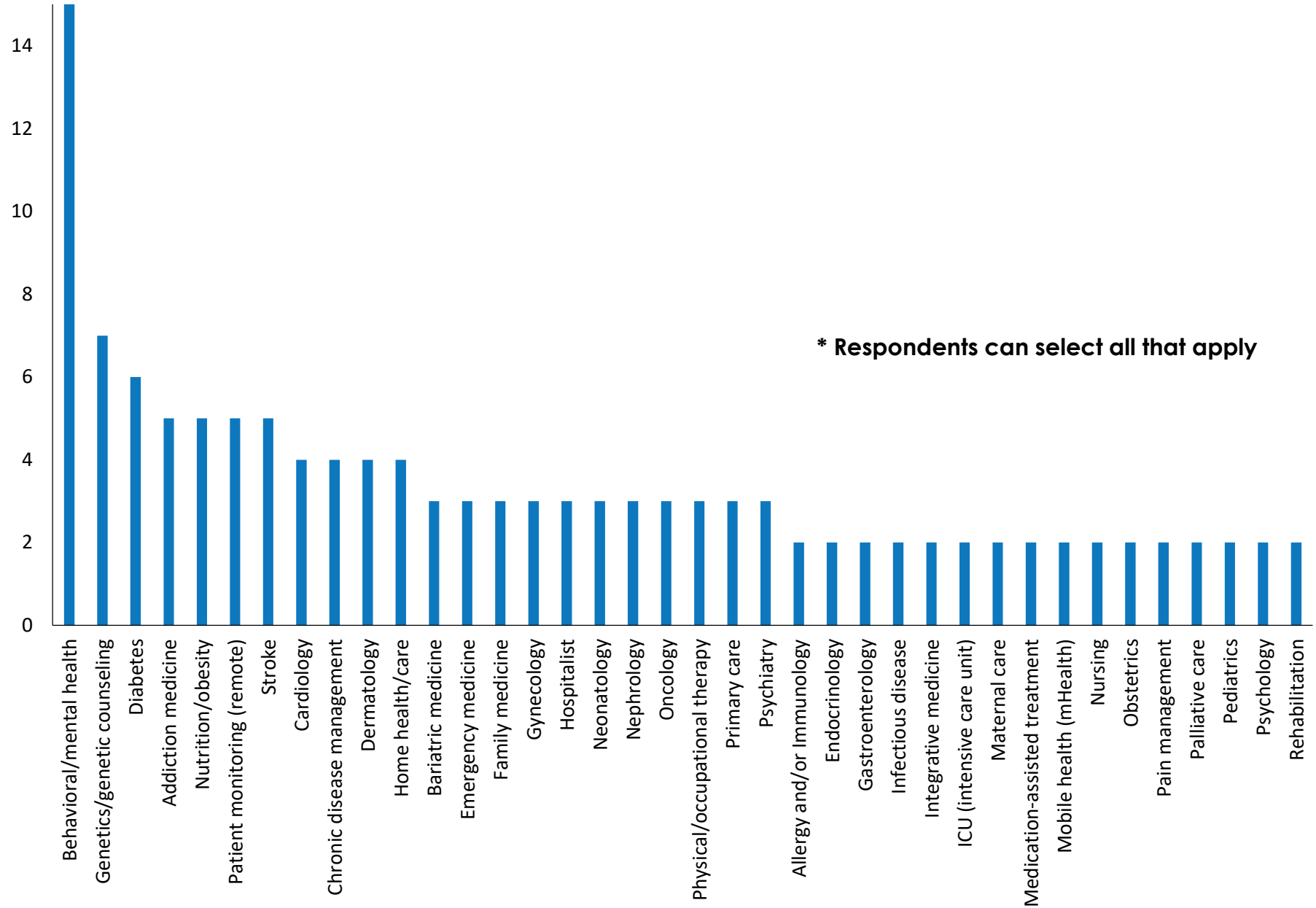
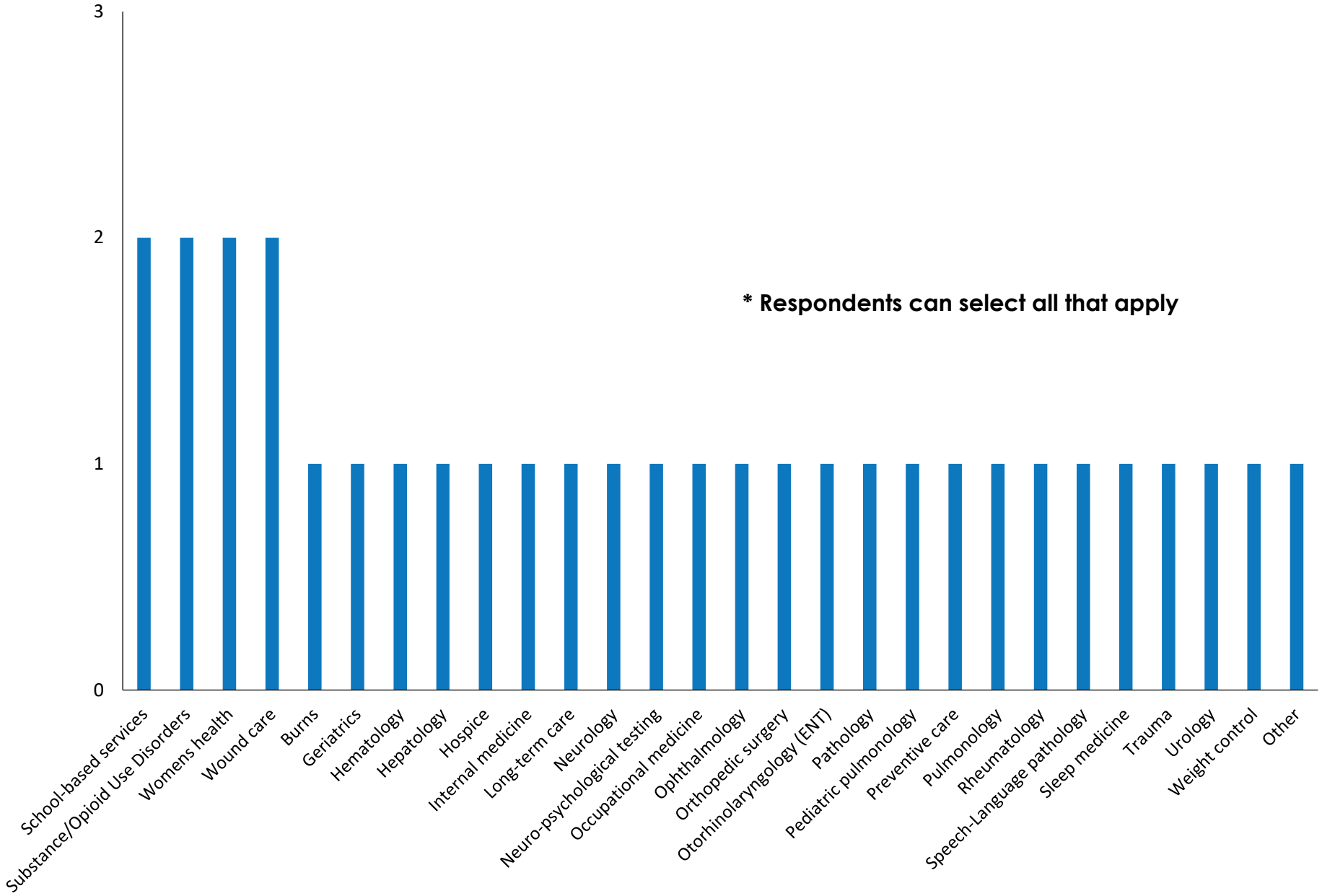
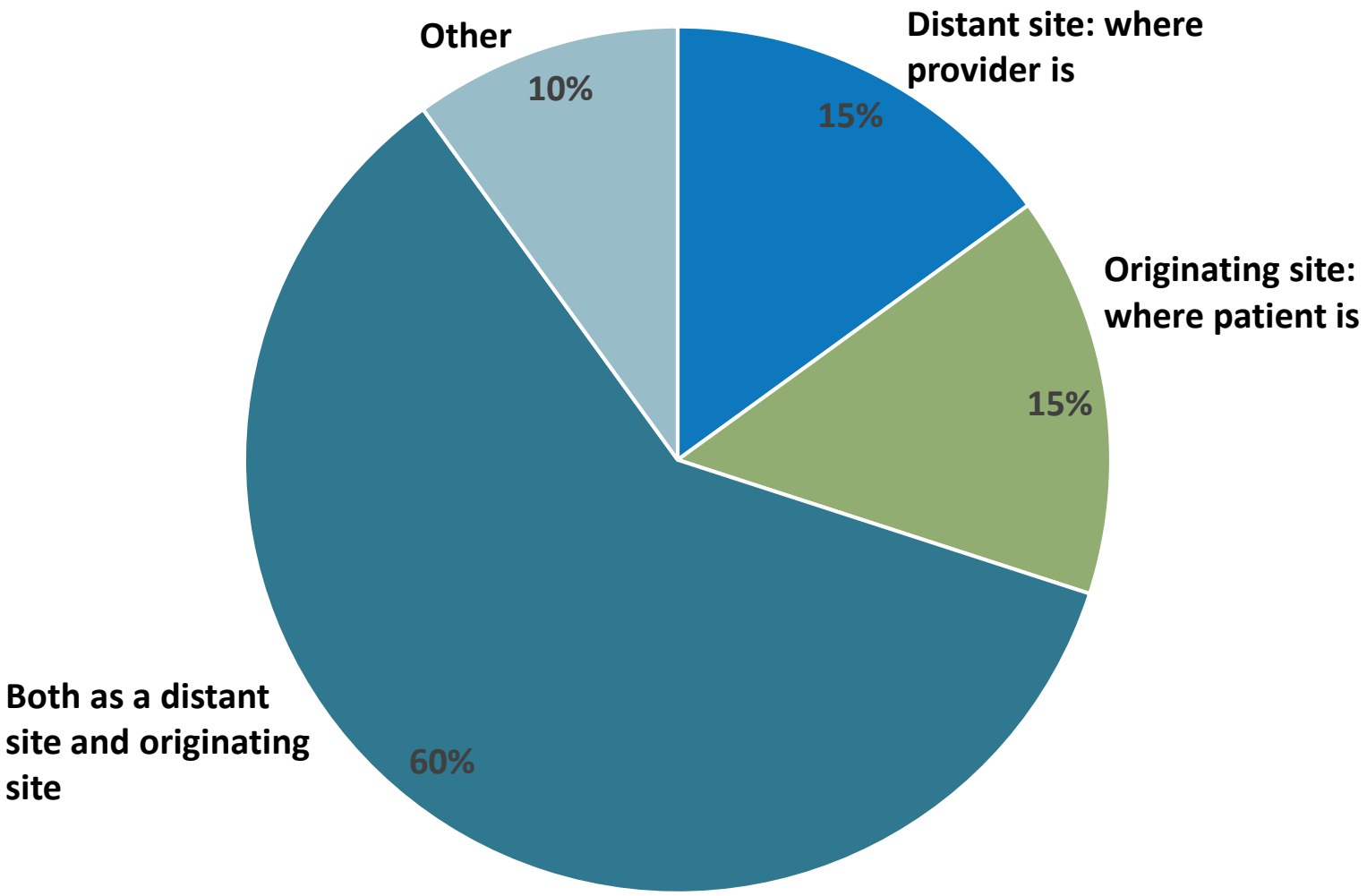
Health care services delivered by telehealth, 1 of 2



Health care services delivered by telehealth, 2 of 2



Health care services delivered by telehealth



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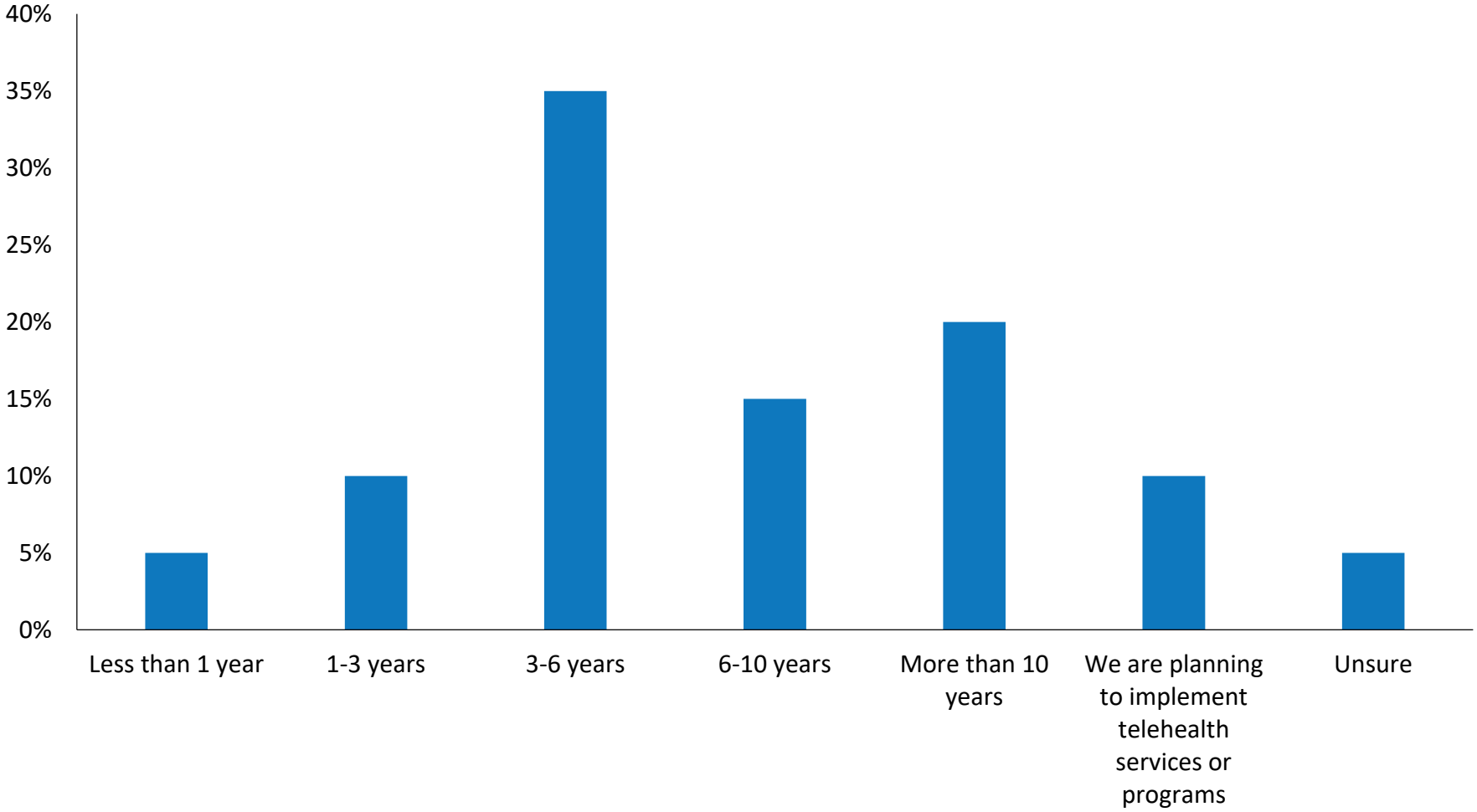
How long has your organization been offering telehealth services or programs?



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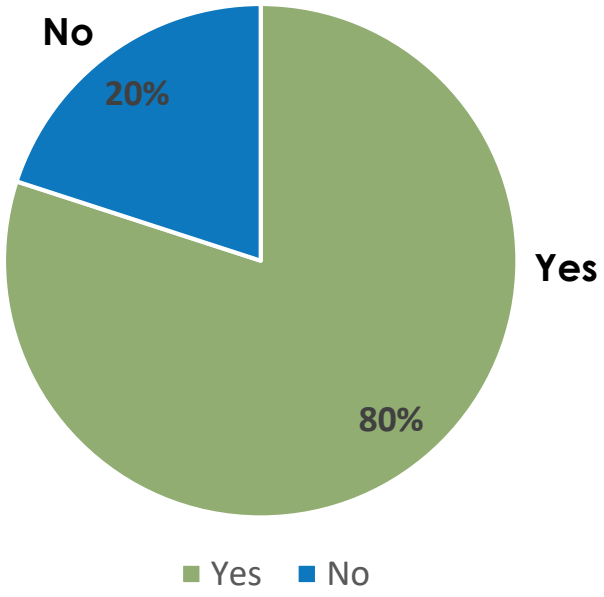
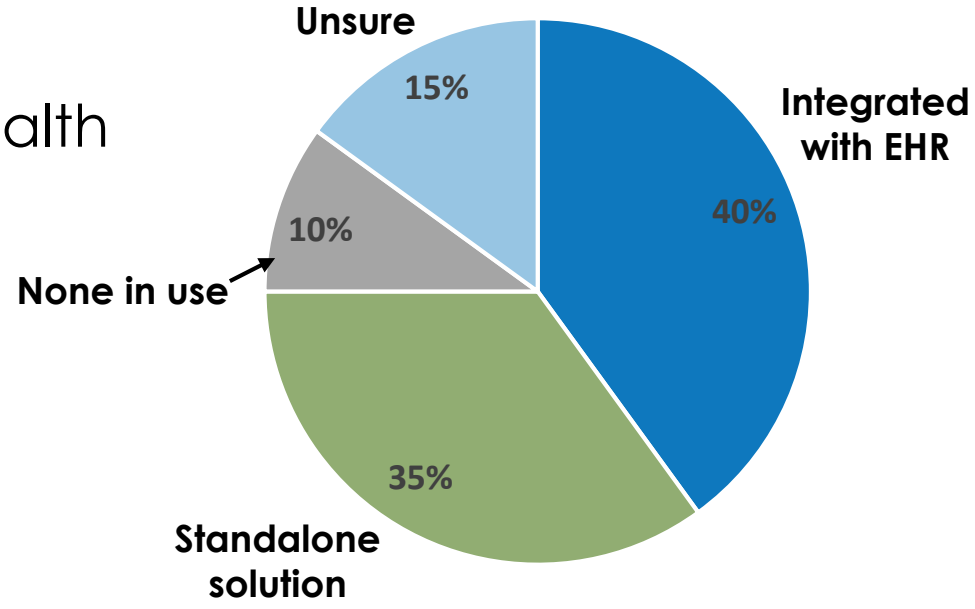
Do you or your organization use an electronic health record (EHR)?



Type of telehealth platform used



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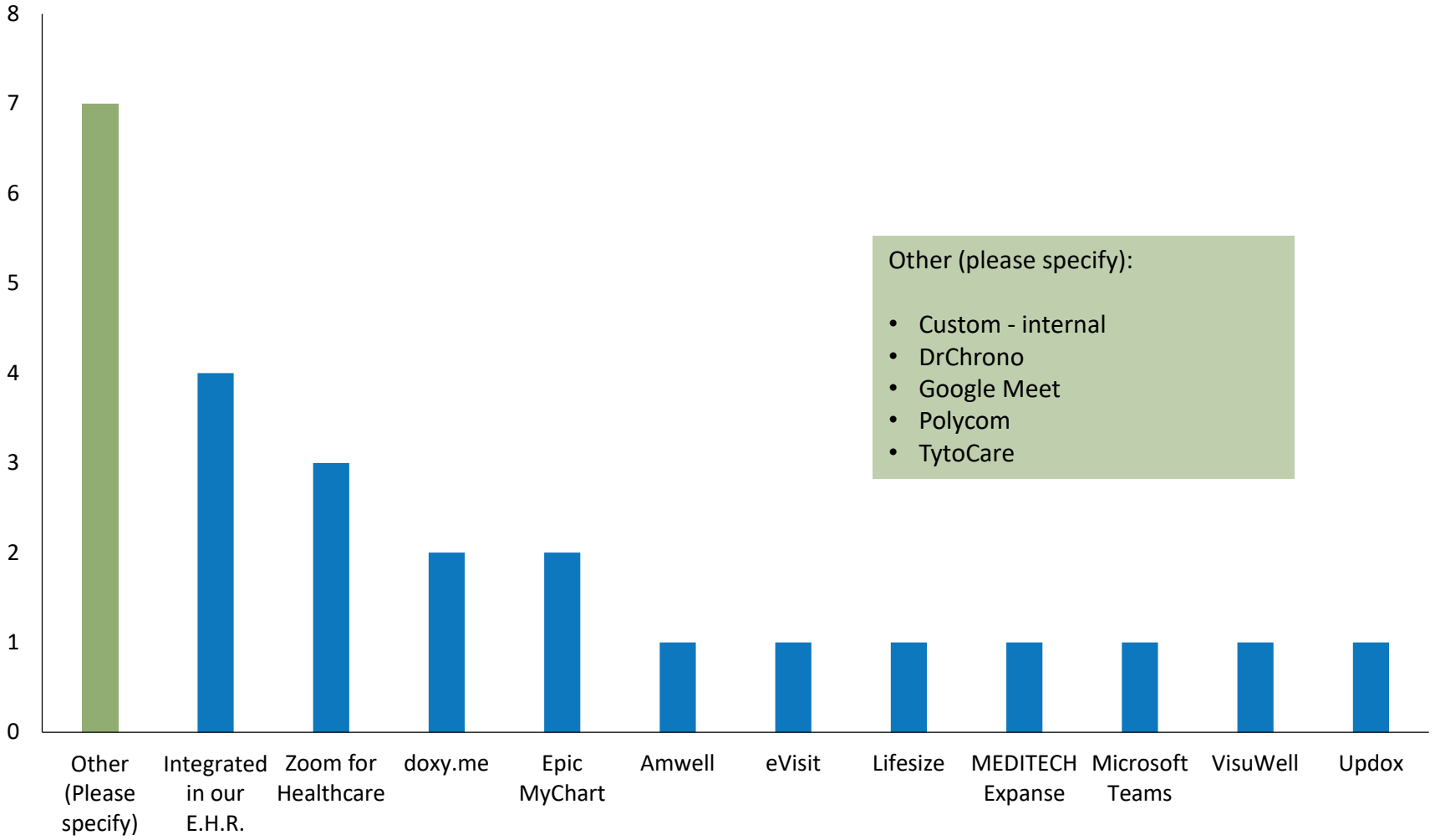
Telehealth platforms or vendors used



* Respondents can select all that apply

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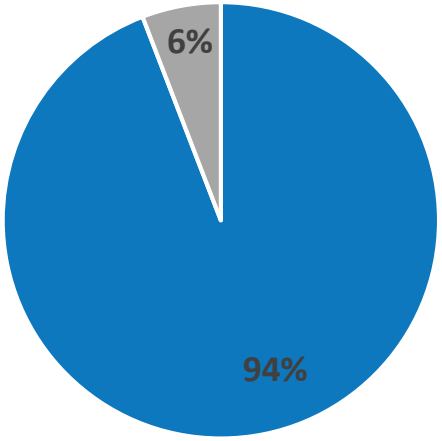
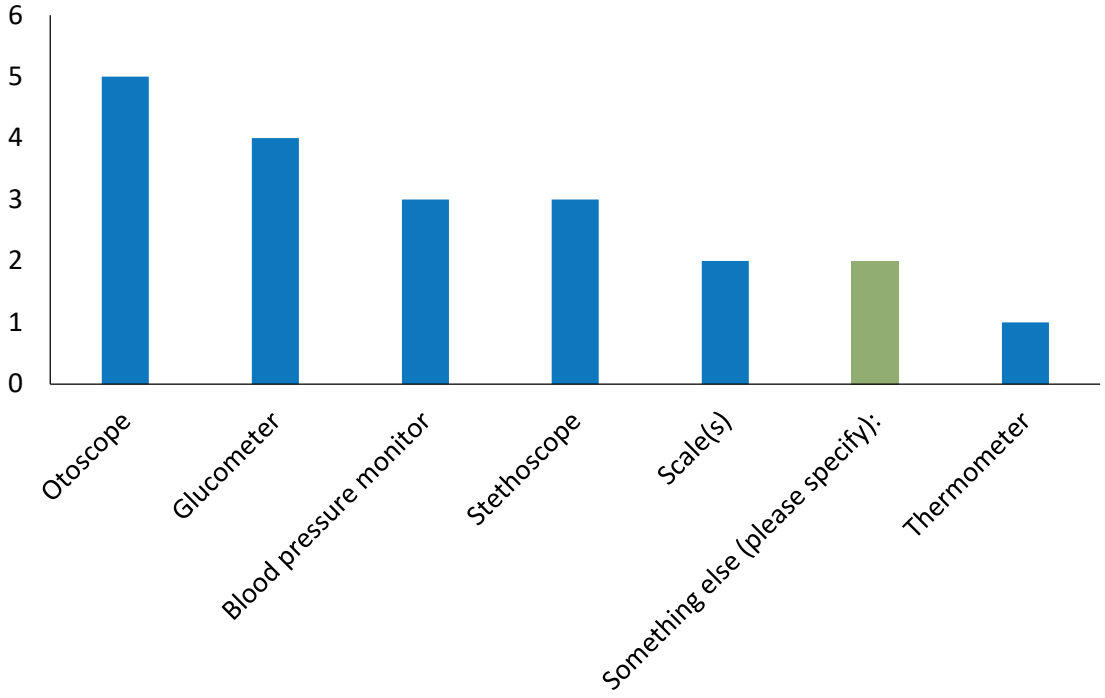
Is your organization using any telehealth peripherals?



- No, we are not using any peripherals
- Yes, we are using peripherals



Something else (please specify):

- ROM smartphone app
- Oximeter
- CGM

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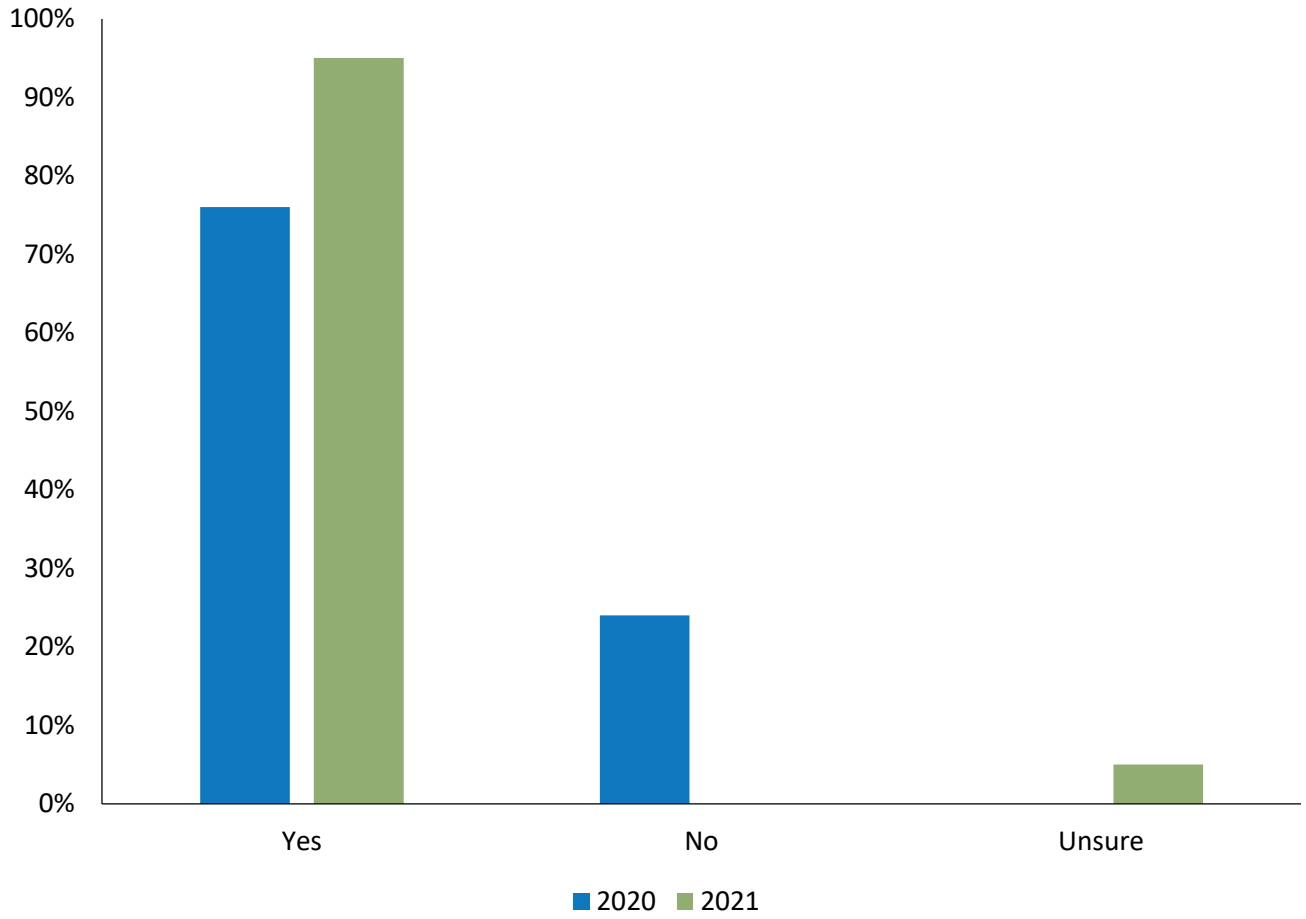
Will you offer telehealth services after the COVID-19 pandemic is over or the public health emergency declaration is lifted?



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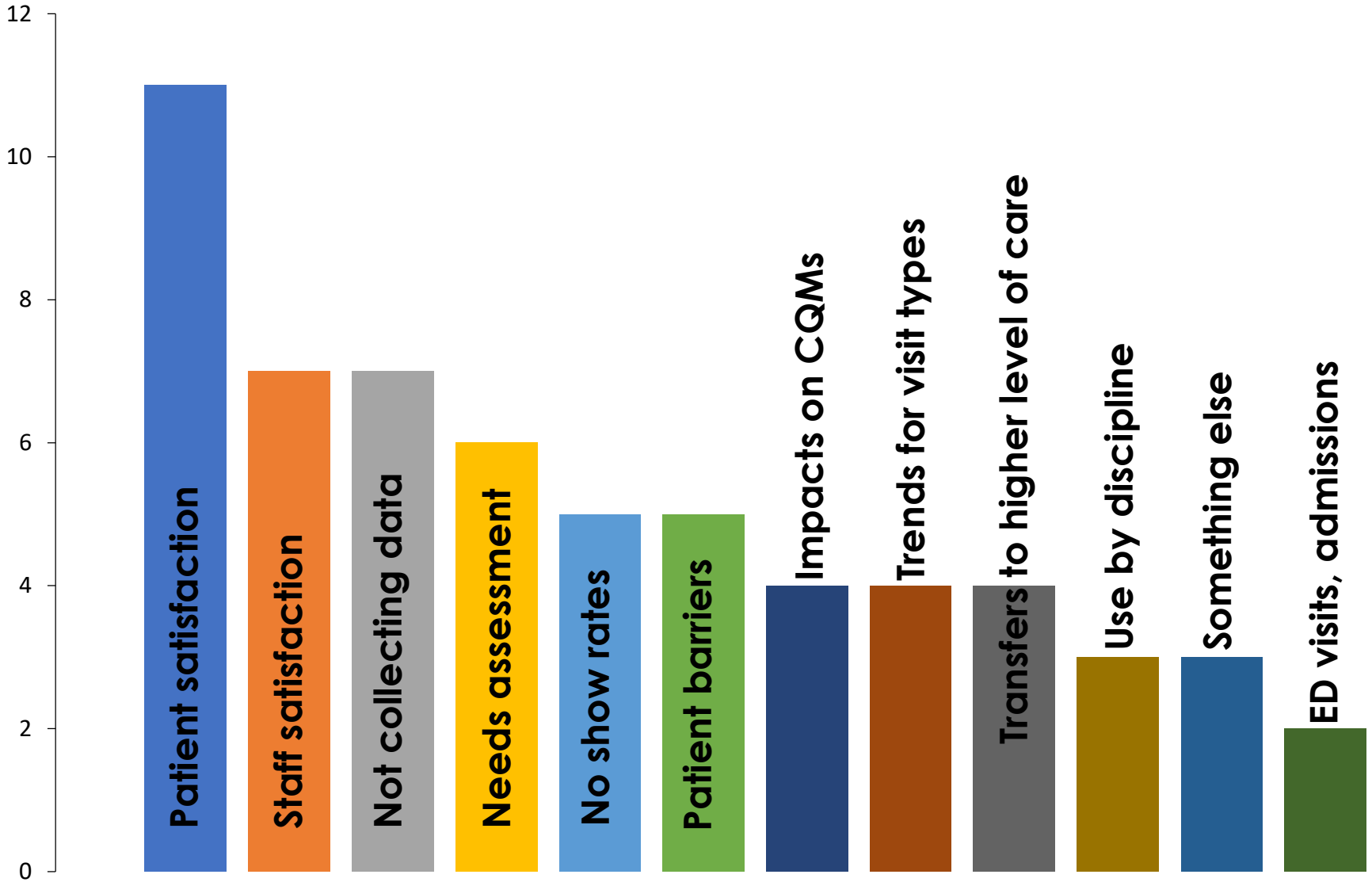
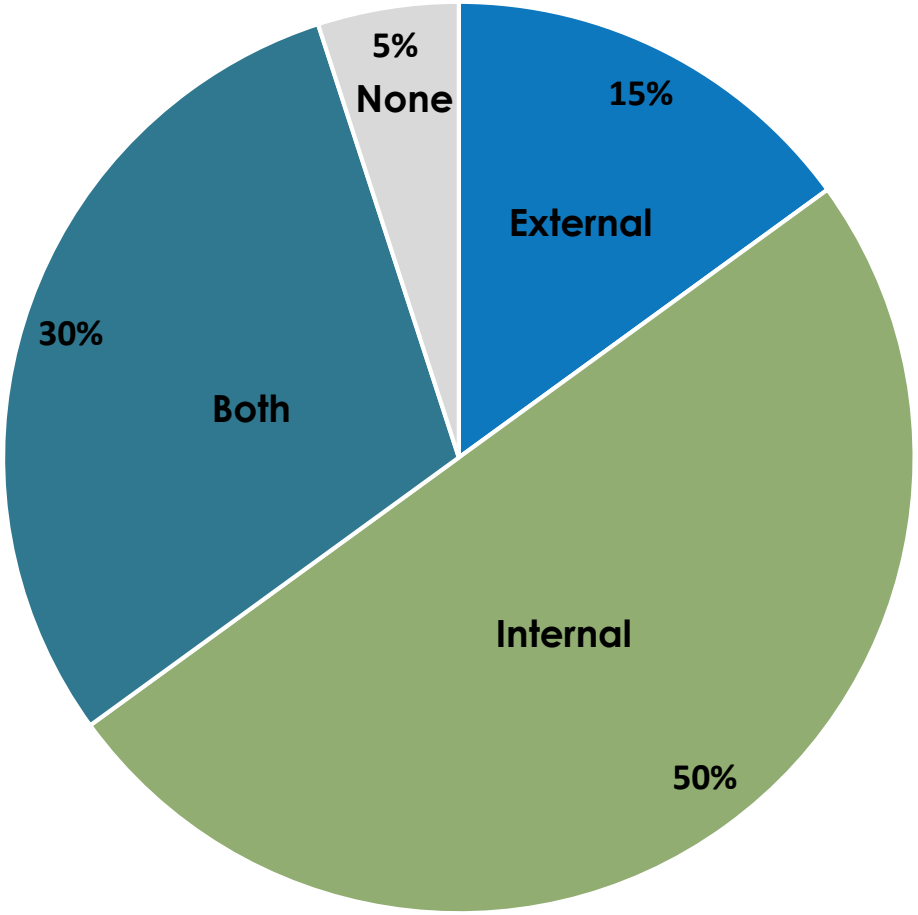
What telehealth related data are you collecting?



How does your organization receive telehealth-related training and support?



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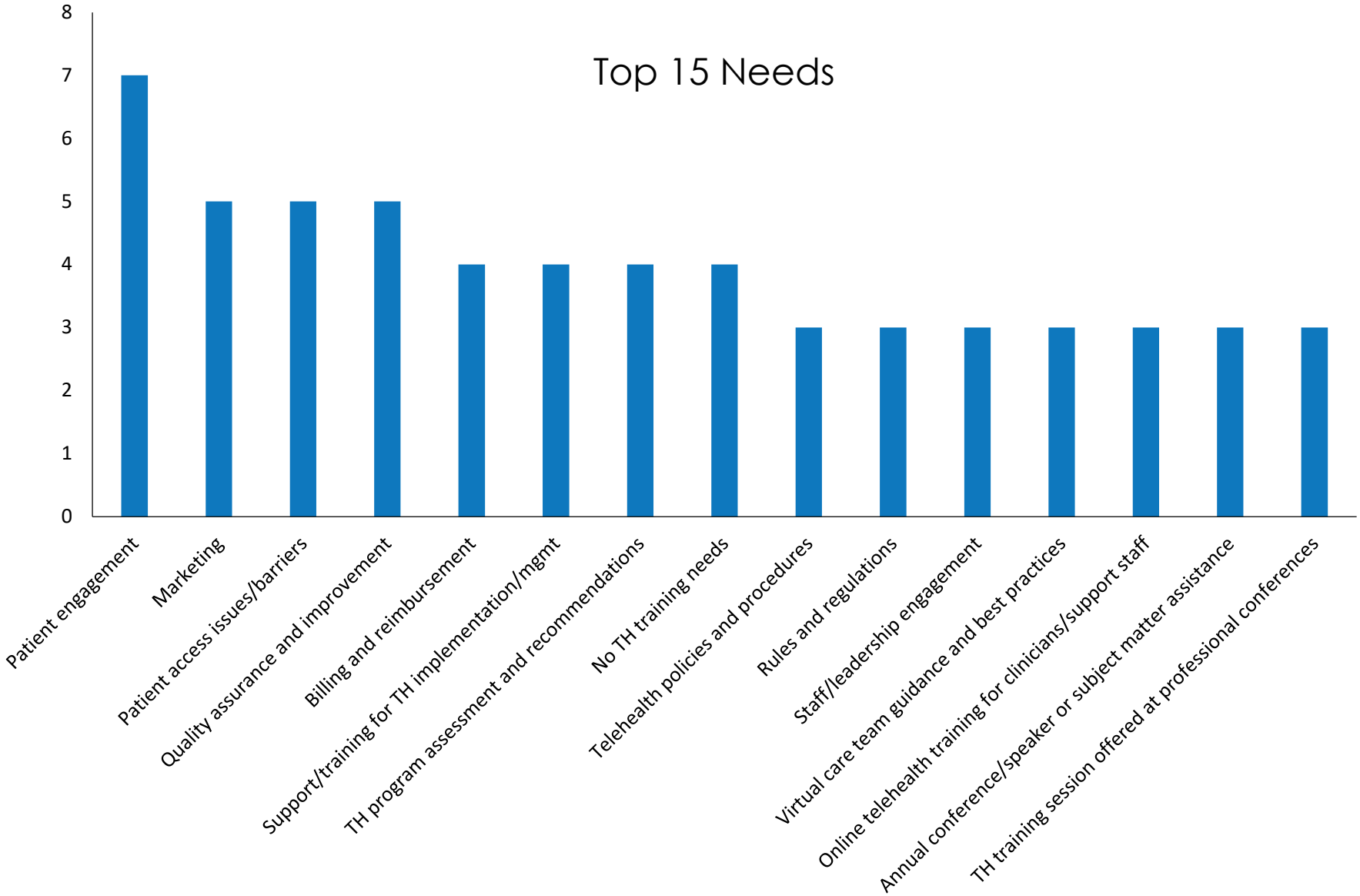
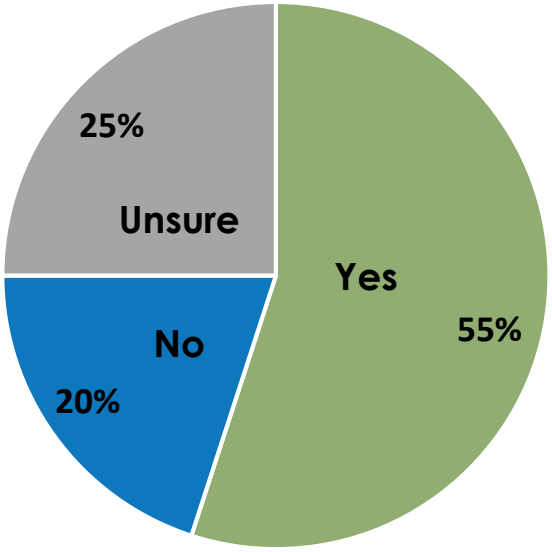
What telehealth resources, tools, training and/or support do you or your organization need?

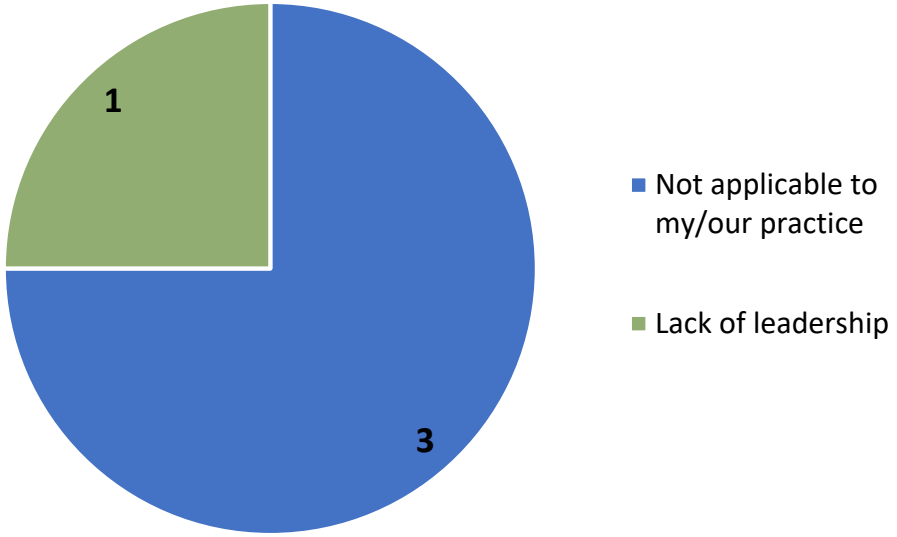


* Respondents can select all that apply

Are you or your organization providing or in the process of implementing any virtual services besides telehealth?



If no, what are primary reasons why?



Providing or in the process of implementing…

Virtual Service	Yes	No	Unsure
Virtual Check-Ins	2	7	2
Remote Eval of Recorded Info	2		
E-Visits (incl. FQHC & RHC)	3	6	2
Chronic Care Mgmt (CCM) – incl. FQHCs/RHCs	5	6	2
Principal Care Mgmt (PCM)– incl. FQHCs/RHCs	1		
Behavioral Health Integration Services – including (CoCM*) and FQHCs/RHCs	1-BHI 2-CoCM	7	3

- Surprising number of people unsure about these services.
- May be opportunities to increase PCM, BHI and CoCM.

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*CoCM – Psychiatric Collaborative Care Services

Providing or in the process of implementing…

Virtual Service	No	Unsure
Telephone Evaluation and Management (E/M) Services	5	2

Telephone E/M Services (Breakdown)	Number
By a **physician or other qualified healthcare professional** (99441-99443)	4
By a qualified **nonphysician health care professional** (98966-98968)	2
By a **FQHC/RHC** (G2025)	1

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Providing or in the process of implementing…

E-Consults (aka Interprofessional Consultations)	Yes	No	Unsure
By the **consultative physician**, including verbal and written report	1	6	4
By the **requesting/treating physician**	1		

Remote Physiologic/Patient Monitoring	Yes	No	Unsure
Initial set up and patient education	3	5	2
Related remote patient monitoring services	5		
Remote monitoring of blood pressure	2		

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