

Innovative Programs in Telepsychiatry

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OBJECTIVES

- Setting the stage understand the need for innovative telepsychiatry programs
- Describe Innovative Telepsychiatry Programs

WHY TELEHEALTH/TELEMEDICINE?

Pacific Northwest

- 27% of US land mass
- 4% of US population



• 1 in 4 residents lives in a rural community

Rural Communities

- Experiencing economic decline
- An aging population base

WHY TELEHEALTH/TELEMEDICINE?

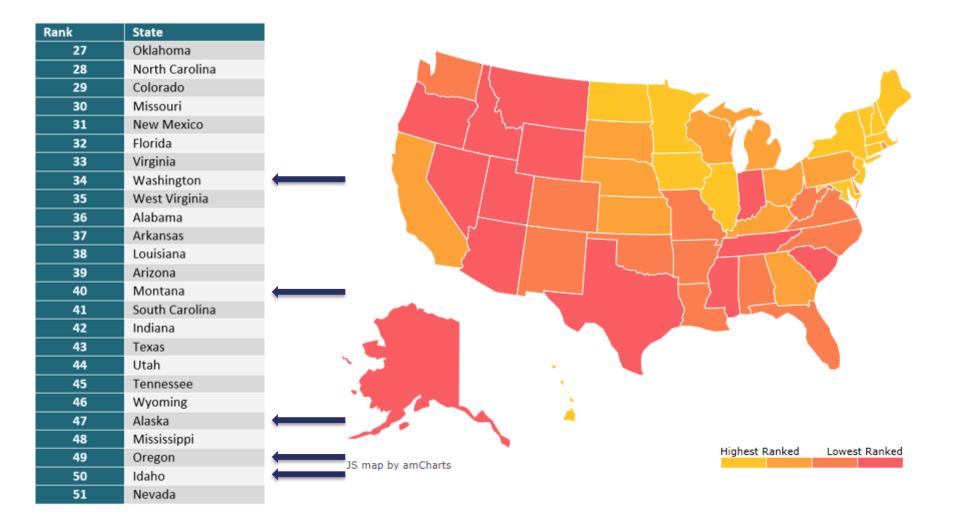
Rural primary care providers:

- ~27% of will retire in the next 10 years
- New grads less likely to go into primary care, esp in rural areas.
- Retention issues:
 - Low rates of job satisfaction
 - Professional isolation
 - Poor access to specialty referral networks
 - Lack of access to continuing medical education

Rural health care organizations:

- Need to give providers financial and quality-of-life incentives
- Financial challenges due to low population densities, few economies of scale, and high rates of fixed costs per service

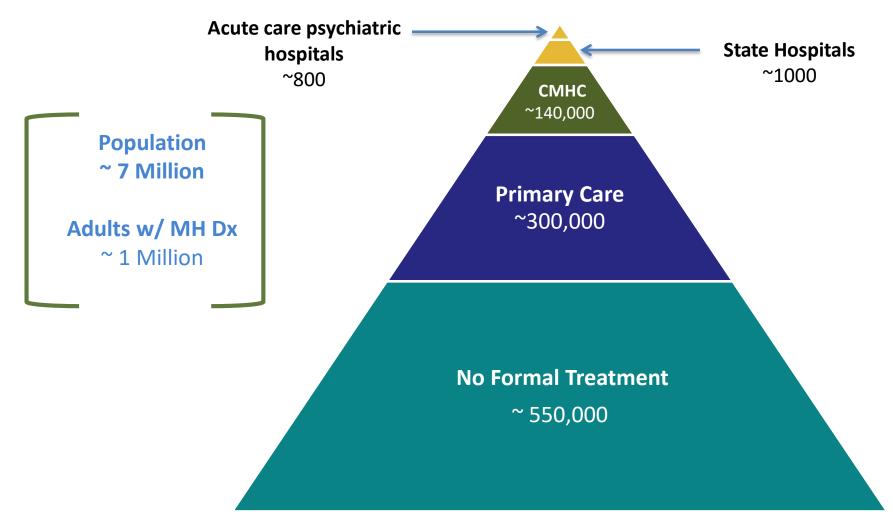
THE STATE OF MENTAL HEALTH IN AMERICA



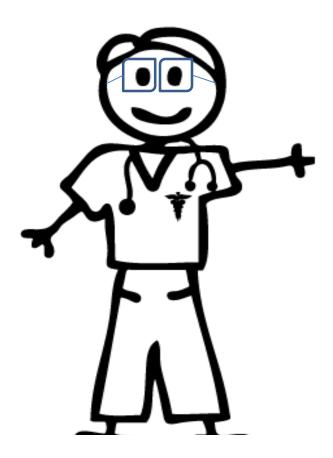
The overall ranking includes both adult and youth measures as well as prevalence and access to care measures.

Source: Mental Health America (2019) http://www.mentalhealthamerica.net/issues/rankingstates

BEHAVIORAL HEALTH CARE IN WASHINGTON STATE



6









WASHINGTON STATE LAWS ADDRESSING TELEHEALTH REIMBURSEMENT

■ 2015: SB5175 🥑

- Defines telemedicine
- Requires <u>coverage</u> parity, not <u>payment</u> parity
- Allows for credential-by-proxy
- Allows various patient locations excluding "home"
- No rural requirements for patient location
- Includes coverage for store-and-forward



WASHINGTON STATE LAWS ADDRESSING TELEHEALTH REIMBURSEMENT

2016: SB 6519

- Allows various patient locations including "home"
- Created Washington State Telemedicine Collaborative



Home / Government Affairs / Issues / Telehealth / Washington State Telehealth Collaborative

Washington State Telehealth Collaborative

Vision Statement

The Collaborative will advance excellence and innovation in telehealth for all Washington communities, improving access to high-quality, safe and affordable health care in Washington State.

Mission Statement

The Washington State Telehealth Collaborative will provide a forum to improve the health of Washington residents through

the collaboration and sharing of knowledge and health resources statewide and increasing public awareness of telehealth as a delivery mechanism. The Collaborative seeks to enable development and delivery of technology-assisted programs that promote access, sustainability, utilization and affordability of Telehealth services.

Frequently Asked Questions about Telehealth: A Patient's Guide

Frequently Asked Questions about Telehealth: A Clinician's Guide

While WSHA proudly hosts this website, the Telehealth Collaborative is an independent group, not affiliated with WSHA.

Program Contact:

Nicole LaGrone

Telehealth Collaborative Program Manager Operations Coordinator, UW Medicine Telehealth Services nlagrone@uw.edu



WASHINGTON STATE LAWS ADDRESSING TELEHEALTH REIMBURSEMENT

■ 2017 – SB 5436 🎯

 Defined originating site of "home" as "any location determined by the individual receiving the service."

2019 – SB 5385

- Requires <u>payment</u> parity
- Also removes the requirement that service provided through "store and forward" technology must have an associated office visit.

2019 – SB 5386

Telehealth Training

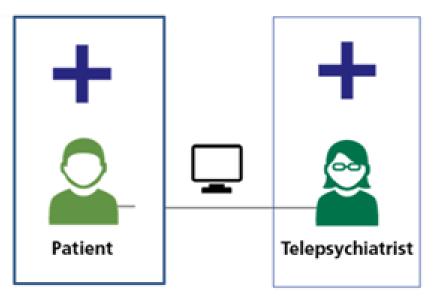
2019 – SB 5387

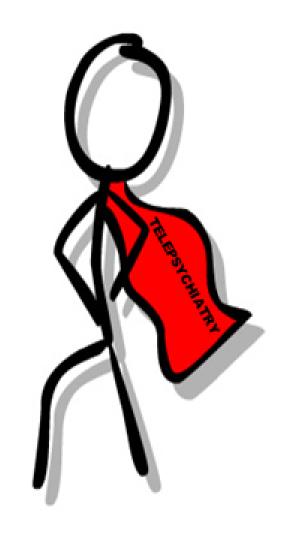
Credentialing for telehealth services

IS TELEPSYCHIATRY THE SOLUTION?

TELEPSYCHIATRY IS EQUIVALENT CLINICALLY

- Equivalent Satisfaction^{2,3}
- Diagnostic Reliability^{4,5}
- Pharmacotherapy Outcome⁶
- Psychotherapy Outcome⁷

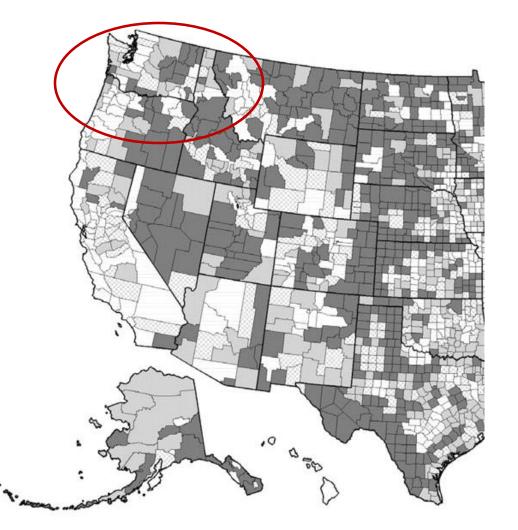




TELEPSYCHIATRY ALONE DOES NOT SUFFICIENTLY INCREASE CAPACITY AND REACH

1. Wang, et Al., Arch Gen Psych 2005, 2. Monnier, et Al., Psych Serv 2003, 3, Rohland et Al., Psych Serv 2000, 4.Shore, et Al., Am J Psych 2007, 5. Ruskin, et Al., Psychiatric Serv 1998, 6. Ruskin, et Al., Am J Psych, 7. Bouchard, et Al., Telemedicine J and EHealth, 2004.

WASHINGTON WORKFORCE: LIMITED ACCESS TO SPECIALTY MENTAL HEALTH PROVIDERS



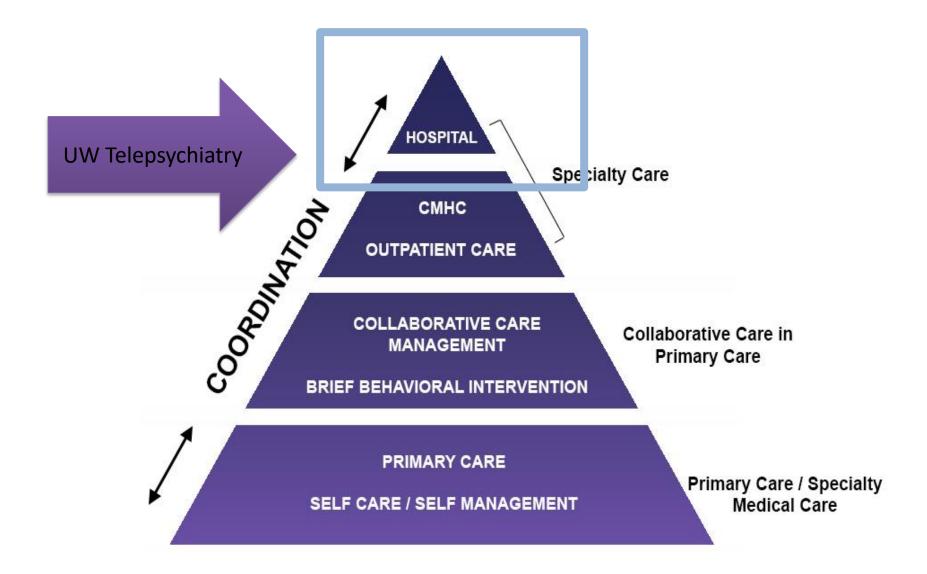
- In Washington only 1 psychiatrist for every 10,000 residents.
- Most counties without a psychiatrist or psychologist
- MH professionals concentrate in urban areas

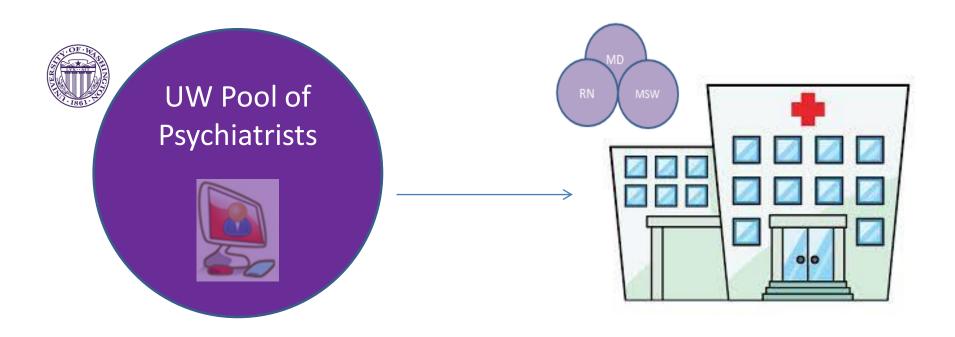
INNOVATION

Innovative Programs

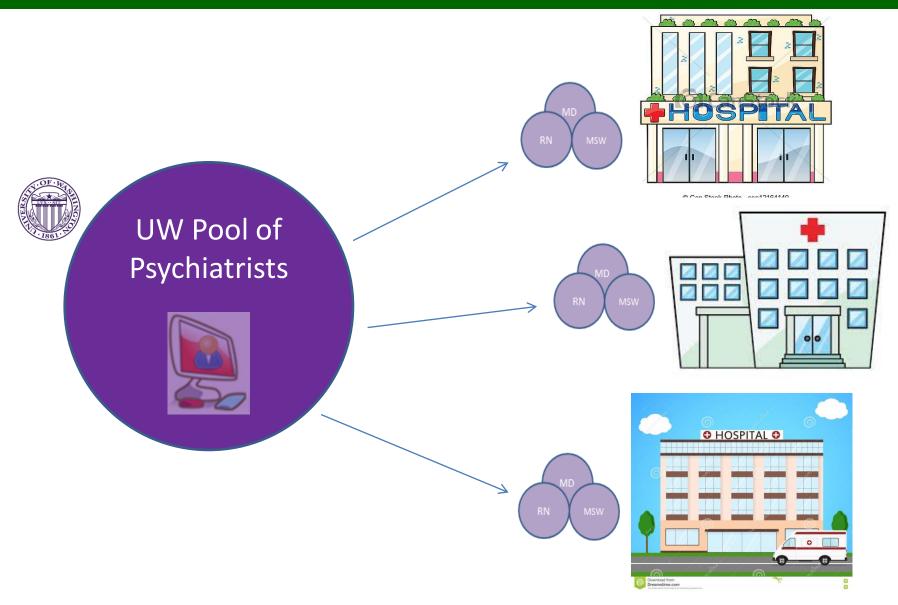
in

Telepsychiatry





Adapted from Marc Avery MD





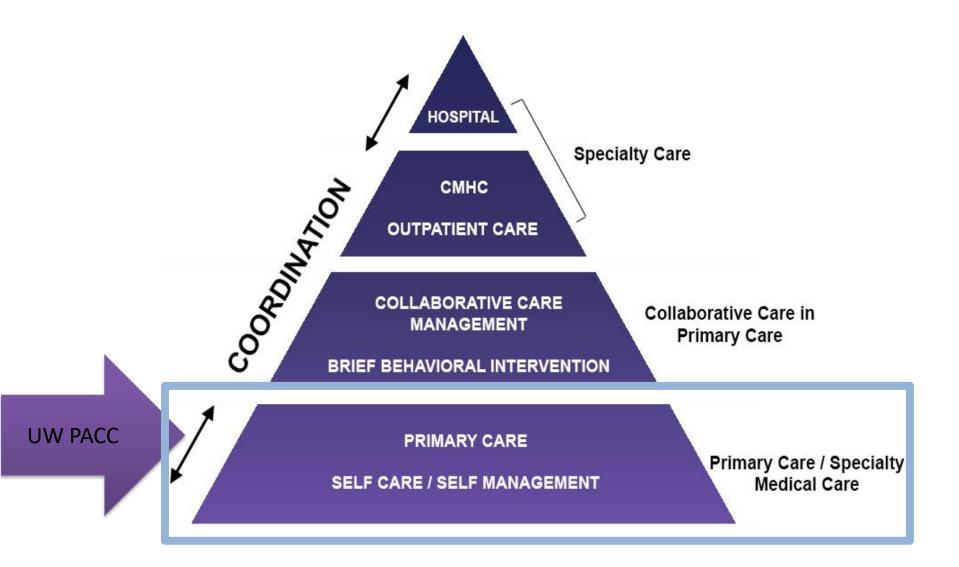














WHEN: Every Thursday 12:00-1:30pm PST

WHO: multi-site participant network of primary care providers, mental health or addictions providers, psychiatrists

WHAT:

- * Multi-disciplinary psychiatry & addictions "tele-mentoring"
- * Didactic: 20-30 minutes
- * Case presentations:
 - from community clinicians
 - de-identified cases
 - interactive consultations with inter-professional panel
 - written recommendations

COST: No cost; nominal fee for CME credits

GOALS:

- Expand the mental health and addictions care capacity of health care professionals in remote, underserved areas of Washington
- Offer telehealth resource support to build the confidence and skills of providers who care for patients with mental and behavioral health conditions
- Train UW fellows to deliver a regional peer learning and support network for treating mental health and addictions

SPONSOR: UW Integrated Care Training Program, funded and supported by the Washington State Legislature through the Safety-Net Hospital Assessment, working to expand access to psychiatric services throughout the State of Washington





Psychiatry and Addictions Case Conference (UW PACC)

Thursday, September 15, 12:00 PM - 1:30 PM PST

Alcohol Use Disorders Treatment - 12 Step Groups and 12 Step Facilitation

Speaker and Panelist: <u>Richard Ries, MD</u> Panelist: <u>Mark Duncan, MD</u>

Session Agenda

Save to My Outlook Calendar

Case Presentation Information and Submission Fo We encourage you to present a patient case to our panel of psychiatry and addictions medicine specialists. You will receive recommendations based on the information provided and the discussion. Even if you do not present a case, we encourage you





PACC sessions. Please

Weekly Email to Participants

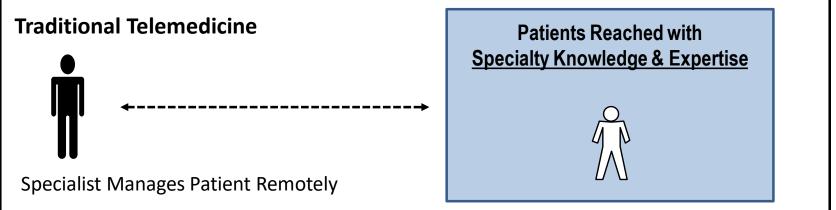
uwpacc@uw.edu

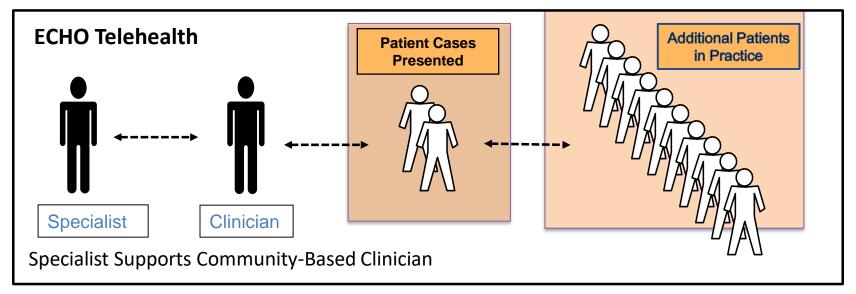
-Topic -Speaker & Bio link -Session Agenda link -Session slides link -Submit Case link -Submit Case link -Series schedule link -CME Info -Links to other series

and related education -Connection instructions -Registration link

BENEFITS OF CASE CONSULT MODELS

LEVERAGING LIMITED SPECIALIST RESOURCES





"MULTIPLIER EFFECT"

Adapted from Sanjeev Arora MD

CHALLENGES FOR THE ECHO MODEL

"Telehealth Reimbursement Law"



It passed!!! Doesn't cover ECHO programs...















UW PACC Psychiatry and Addictions Case Conference UW Medicine | Psychiatry and Behavioral Sciences













Capital Medicator







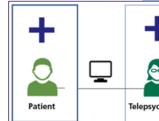












Telepsychiatrist





UW PACC Psychiatry and Addictions Case Conference UW Medicine | Psychiatry and Behavioral Sciences







QUESTIONS???

