Northwest Regional Telehealth Resource Center
and the Telehealth Alliance of Oregon

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Pacific Northwest University of Health Sciences
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• Presentation slides are posted at https://nrtrc.org/sessions. Recordings will be posted after the conference.
Telehealth Technology during COVID-19

• Moderator: Doris Barta, Director TTAC

• Presenters:
  – Jordan Berg, Technology Assessment Specialist, National Telehealth Technology Assessment Resource Center (TTAC)
  – Don Patten, General Manager, Monmouth – Independence Networks (MINET)
Telemedicine Technology Technology During COVID-19

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TTAC is federally funded through the Office for the Advancement of Telehealth (OAT).

TTAC provides Technology Assessment services to the 12 regional TRCs as well as the other national TRC.

Between the three TTAC staff, there is over 50 years of experience in Telehealth.
Provide FREE RESOURCES for Telehealth program development and sustainability
Overview

• State of Telemedicine Technology during COVID-19
  – Telemedicine Platform Trends
    • Security and Privacy
  – Remote Monitoring

• Key Thoughts
  – Telemedicine Technology
  – COVID-19

• Questions
Telemedicine Video Platform Trends: COVID-19

- Web-Based
- Direct to Patient in Home
- Mobile Platforms
- Link Based/No Download

Key Platform Dimensions:
- Deploy-ability
- Scalability
- Reliability
- Ease of Use
Security and Privacy:
• Relaxation of regulations
• Web-based video platforms
  – Training and Controls
  – Vendor Data Management
Telemedicine Technology Trends: Remote Monitoring

• Temperature
• SpO2
• Chronic Disease
  – Blood Pressure
  – Blood Glucose
  – Weight

Key Dimensions:
• Availability
• Integration and Interoperability
• Ease of Use
Key Thoughts: Telemedicine Technology

- Technology should always support the Use Case
- Hands-on is vital
- Obtain Support:
  - Clinical
  - Administrative
  - Technical/IT
Key Thoughts: Telemedicine Technology (Cont.)

COVID-19

- Using what the patient has
- Security and Privacy
- Plan past the Crisis
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