

#### 2020 NRTRC TAO VIRTUAL CONFERENCE



## Northwest Regional Telehealth Resource Center and the Telehealth Alliance of Oregon

## Welcome You









Exhibitors:





Non-profit:



#### VIRTUAL SESSION INSTRUCTIONS



- Audio and video are muted for all participants
- Use the Q&A feature to ask questions
- Moderator will read questions to the speaker
- Presentation slides are posted at <a href="https://nrtrc.org/sessions">https://nrtrc.org/sessions</a>. Recordings will be posted after the conference.



#### Telehealth Technology during COVID-19



- Moderator: Doris Barta, Director TTAC
- Presenters:
  - Jordan Berg, Technology Assessment Specialist,
     National Telehealth Technology Assessment
     Resource Center (TTAC)
  - Don Patten, General Manager, Monmouth –
     Independence Networks (MINET)

## Telemedicine Technology During COVID-19

technophobe.

an elite of technical experts.

- DERIVATIVES technocrat n.

- cratically adv.

technology • n. (pl. -ies) the technology for practical pureledge for practical pureledge.

### **Jordan Berg**

Technology Assessment Specialist
Telehealth Technology Assessment Center
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Presented at the NRTRC Virtual Conference on April 17, 2020



### Who is TTAC?

- TTAC is federally funded through the Office for the Advancement of Telehealth (OAT)
- TTAC provides
   Technology Assessment
   services to the 12
   regional TRCs as well as
   the other national TRC.
- Between the three TTAC staff, there is over 50 years of experience in Telehealth



## Telehealth Resource Centers

Provide FREE RESOURCES for Telehealth program development and sustainability



### Overview

- State of Telemedicine Technology during COVID-19
  - Telemedicine Platform Trends
    - Security and Privacy
  - Remote Monitoring
- Key Thoughts
  - Telemedicine Technology
  - COVID-19
- Questions

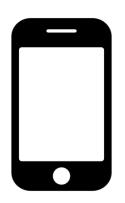
## Telemedicine Video Platform Trends: COVID-19

- Web-Based
- Direct to Patient in Home
- Mobile Platforms
- Link Based/No Download

### **Key Platform Dimensions:**

- Deploy-ability
- Scalability
- Reliability
- Ease of Use





# Telemedicine Video Platform Trends: COVID-19 (Cont.)

### **Security and Privacy:**

- Relaxation of regulations
- Web-based video platforms
  - Training and Controls
  - Vendor Data Management



## Telemedicine Technology Trends: Remote Monitoring

- Temperature
- SpO2
- Chronic Disease
  - Blood Pressure
  - Blood Glucose
  - Weight

#### **Key Dimensions:**

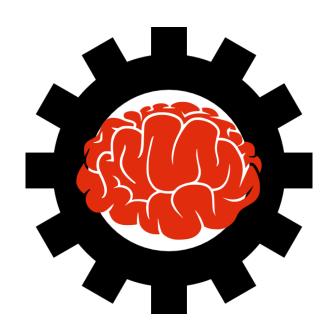
- Availability
- Integration and Interoperability
- Ease of Use





# Key Thoughts: Telemedicine Technology

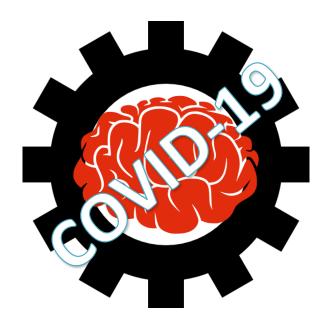
- Technology should always support the Use Case
- Hands-on is vital
- Obtain Support:
  - Clinical
  - Administrative
  - Technical/IT



# Key Thoughts: Telemedicine Technology (Cont.)

#### COVID-19

- Using what the patient has
- Security and Privacy
- Plan past the Crisis



## Thank You



#### **Contact Us:**

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