



Telehealth Start-Up Resources

NRTRC Telehealth 101 Workshop

April 15, 2020

RESOURCES:

- ✓ **Northwest Regional Telehealth Resource Center** www.NRTRC.org
- ✓ **National Consortium of Telehealth Resource Centers**
www.telehealthresourcecenter.org
- ✓ **National Telehealth Technology Assessment Resource Center (TTAC)**
<http://telehealthtechnology.org/>
- ✓ **Center for Connected Health Policy**
www.cchpca.org, the national telehealth resource center for policy

- ✓ **Telehealth 101**
 - NRTRC Quick Start Guide for Telehealth,
<https://nrtrc.org/content/blog-post-files/Telehealth-Quick-Start-Guide.pdf>
 - Video: Telehealth Best Practices for Providers
https://www.youtube.com/watch?v=kdTc2Wbi_Ag&feature=youtu.be
 - Video: What to Expect from a Telehealth Visit
https://www.youtube.com/watch?v=XEcdpvhl_n0&feature=youtu.be
 - Any of the national or regional telehealth resource centers

- ✓ **Technical considerations**
 - TTAC Clinician's Guide to Video Platforms
<http://telehealthtechnology.org/toolkit/clinicians-guide-to-video-platforms/>
 - TTAC Technology Assessment 101
<http://www.telehealthtechnology.org/toolkits/technology-assessment-101>

- ✓ **Reimbursement**
 - CCHP National Policy
<https://www.cchpca.org/telehealth-policy/national-policy>
 - CCHP Current State Laws & Reimbursement Policies
<https://www.cchpca.org/telehealth-policy/current-state-laws-and-reimbursement-policies>
 - MLN Telehealth Services – Medicare-Fee-Service
<https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/downloads/TelehealthSrvcsfctsht.pdf>
 - MLN Chronic Care Management Services

<https://www.cms.gov/outreach-and-education/medicare-learning-network-mln/mlnproducts/downloads/chroniccaremanagement.pdf>

- Foley & Lardner LLP 50-State Survey of Telehealth Commercial Payer Statutes
<https://www.foley.com/-/media/files/insights/health-care-law-today/19mc21487-50state-survey-of-telehealth-commercial.pdf>
<https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/downloads/fqhcfactsheet.pdf>

✓ **Legal & Regulatory**

- CCHP Current State Laws & Reimbursement Policies, searchable with links to state source documents'
<https://www.cchpca.org/telehealth-policy/current-state-laws-and-reimbursement-policies>
- Center for Telehealth and eHealth Law <http://ctel.org/>
- American Telemedicine Association
<https://www.americantelemed.org/>
- Foley & Lardner LLC Health Care Law Today
<https://www.foley.com/en/insights/blogs/health-care-law-today>
- **Informed consent**
 - <https://www.cchpca.org/telehealth-policy/informed-consent>
 - <https://southwesttrc.org/blog/2017/telemedicine-informed-consent-how-informed-are-you>
 - <https://www.caltrc.org/knowledge-center/best-practices/sample-forms/>
- **Licensure Interstate compacts**
 - Medical: <https://imlcc.org/>
 - Nurses: <https://www.nursecompact.com/>
 - Psychologists: <https://www.asppb.net/page/PSYPACT>
 - PTs: <http://ptcompact.org/>
 - EMS: <https://www.emscompact.gov/>
 - SLP: <https://www.asha.org/Advocacy/state/Audiology-and-Speech-Language-Pathology-Interstate-Compact/>
 - OT (coming): <https://www.aota.org/Advocacy-Policy/State-Policy/Licensure/Interstate-Professional-Licensing-Compact.aspx>
 - Mental health Counselors (coming):
<https://www.amhca.org/advocacy/portability>
- **Credentialing and Privileging**
 - <https://www.cchpca.org/telehealth-policy/credentialing-and-privileging>
 - <https://www.caltrc.org/wp-content/uploads/2014/04/Credentialing-and-Priv-checklist-from-CTEL.pdf>
- **Online Prescribing**
 - <https://www.cchpca.org/telehealth-policy/online-prescribing>

✓ **Federal Grant Resources**

- **HRSA Telehealth Programs**
 - <https://www.hrsa.gov/rural-health/telehealth>

- Telehealth Network Grant Program – 3-year grants funding programs & equipment
<https://www.hrsa.gov/grants/find-funding/hrsa-20-036>
 - **USDA Distance Learning & Telemedicine Grants (DLT)**
 - DLT annual program, limited to equipment and related technical assistance.
<https://www.rd.usda.gov/programs-services/distance-learning-telemedicine-grants>
 - 2nd application window due to COVID-19 National Emergency
<https://www.usda.gov/media/press-releases/2020/04/03/usda-announces-second-application-window-distance-learning-and>
 - **FCC Programs**
 - COVID-19 Telehealth Program, \$200M to connect to patients in their homes or via mobile devices
<https://www.fcc.gov/covid-19-telehealth-program>
 - Connected Care Pilot Program, coming soon
<https://docs.fcc.gov/public/attachments/DOC-363382A1.pdf>
 - USAC Rural Health Care Programs, for telecommunication discounts
<https://www.usac.org/rural-health-care/>
 - **Grants.gov**
 - Link to all open federal grants; key work search: Telehealth
 - Includes program grants with a telehealth component
- ✓ **COVID-19**
- **Center for Connected Health Policy (CCHP)**
 - Telehealth Coverage Polices in the Time of COVID-19, with a comprehensive fact sheet
<https://www.cchpca.org/resources/covid-19-telehealth-coverage-policies>
 - COVID-19 Related State Actions
<https://www.cchpca.org/resources/covid-19-related-state-actions>
 - **NRTRC COVID-19**
 - NRTRC COVID-19 for resources, state information, office hours, and more
<https://nrtrc.org/covid-19>
 - **American Medical Association**
 - AMA Telehealth Implementation Handbook
<https://www.ama-assn.org/system/files/2020-04/ama-telehealth-playbook.pdf>
 - AMA Special coding advice during COVID-19 public health emergency
<https://www.ama-assn.org/system/files/2020-04/covid-19-coding-advice.pdf>