

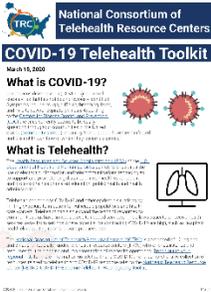


# COVID-19 and Telehealth Resources

as of April 3, 2020

## From the National Consortium of Telehealth Resource Centers

### COVID-19 Telehealth Toolkit



A special document released to assist organizations implement telehealth during the COVID-19 outbreak.

### NCTRC Webinar – Telehealth and COVID-19



YouTube recording and a download of presentation slides from this popular webinar held March 19.

## From the Center for Connected Health Policy

### TELEHEALTH COVERAGE POLICIES IN THE TIME OF COVID-19 TO DATE



*Updated daily, as needed, by CCHP*

A comprehensive, easy-to-understand review of federal policy adjustments, with links for more detail. Includes up-to-date information on Medicare fee-for-service, other Medicare and Medicaid policies including licensing, Medicare Advantage and Other Technology-Enabled Services, DEA, HIPAA, private payers, FQHCs/RHCs and state actions.

### COVID-19 RELATED STATE ACTIONS

Listing of telehealth-related actions taken in individual states with links to source documentation (As of 3/23/2020, Montana was the only NRTRC state to modify state policies.)

### Current State Laws & Reimbursement Policies (as of October 2019)

Searchable database by state that covers Medicaid reimbursement policies, private payer laws, and professional regulation / health& safety policies, with links to source documents.



[MLN Booklet: Telehealth Services](#), updated March 2020



Comprehensive guide for Medicare's Fee for Service  
Telehealth Services updated annually

[CMS COVID-19 flexibilities webpage](#)

Centralized location for CMS waivers and flexibilities.

[Flexibilities Overview Graphic](#)

[COVID-19 Emergency Declaration Blanket Waivers for Health Care Providers](#)

"Allow physicians and other practitioners to render telehealth services from their home without reporting their home address on their Medicare enrollment while continuing to bill from their currently enrolled location.", p.17 of 26.

[CMS Press Release: Trump Administration Makes Sweeping Regulatory Changes...](#)

[CMS Fact Sheet: Sweeping Regulatory Changes to Help US Healthcare System...](#)

[Physicians and Other Clinicians: CMS Flexibilities to Fight COVID-19](#)

Published March 30, 2020, this includes the expansion of telehealth services(CPT codes) covered by Medicare; the expansions of virtual check-ins and E-Visits, remote patient monitoring; removes frequency limitations. "Providers can evaluate beneficiaries who have audio phones only." p. 4

[CMS Fact Sheet: Medicare Telemedicine Health Care Provider Fact Sheet](#)

[CMS FAQs: Medicare Frequently Asked Questions](#)

Published on March 17, 2020, these two documents outline the flexibility added into Medicare's telehealth services to facilitate the use of telehealth during the COVID-19 public health emergency. Patients outside rural areas and patients in their homes will be eligible for telehealth services. Telehealth visits during this time will not require a prior established relationship between provider and patients, and health care providers may reduce or waive patient cost-sharing requirements.

[CMS General Telehealth and Telemedicine Provider Toolkit](#)

[CMS ESRD Provider Telehealth and Telemedicine Toolkit](#)

Summary of electronic links to reliable sources of information regarding telehealth and telemedicine.

[MLN Communication Technology Based Services and Payment for RHCs & FQHCs, January 2019](#)

CMS expanded services utilizing technology to go beyond Medicare's traditional telehealth program. These services, such as Virtual Check-ins, are not considered telehealth but which can utilize the phone or video.

## HIPAA for Professionals: COVID-19 and HIPAA specific to Telehealth

[OCR: FAQs on Telehealth and HIPAA during the COVID-19 nationwide public health emergency](#)



[Notice of Enforcement Discretion for Telehealth remote communication during the COVID-19 nationwide public health emergency](#) (*hint: click the site's print button for a readable version*)

The federal Office of Civil Rights has relaxed some HIPAA requirements to allow video technologies that do not fully comply with HIPAA rules including non-public facing “popular” video products such as Facetime and Skype. These two documents provide details on these temporary policies.

## Federation of State Medical Boards

[States Waiving Licensure Requirements/Renewals in Response to COVID-19](#)



Details individual state modifications of professional licensure requirements with links.

## Substance Abuse and Mental Health Services Administration

[COVID-10 Public Health Emergency Response and 42 CFR Part 2 Guidance](#)

Flexibility regarding the disclosure of patient information during a medical emergency.



[Considerations for the Care and Treatment of Mental and Substance Use Disorders in the COVID-19 Epidemic: March 20, 2020](#)

SAMHSA strongly recommends the use of telehealth and/or telephonic services to provide evaluation and treatment of patients.

## Drug Enforcement Administration (DEA) Diversion Control Division

[DEA COVID-19 Information Page](#)

See section on Telemedicine which specifies guidance for the use of telehealth and the conditions for prescribing schedule II-V controlled substances to patients for whom DEA-registered practitioners have not conducted an in-person medical evaluation.

[Use of Telemedicine While Providing Medication Assisted Treatment \(MAT\)](#)

DEA Guidance published May 15, 2018