

NRTRC / TAO Annual Conference, Portland OR, April 15-17, 2020

Telehealth 20/20: New Perspectives, Innovation Insights and Expanded Vision of Care Delivery

PLEASE NOTE: THE CONFERENCE WILL BE HELD VIRTUALLY. THIS WAS THE IN-PERSON PROGRAM. WE ARE CONFIRMING SPEAKER AVAILABILITY TO PRESENT VIRTUALLY AND WILL UPDATE THE PROGRAM SOON. STAY TUNED FOR THE VIRTUAL PROGRAM.

Conference Program Schedule at a Glance

Pre-Conference Workshops Wednesday, April 15		
10:00-12:00 Rural Health “State of the Region” Panel Presented by HRSA Region 10 Telehealth-focused discussion for AK, WA, OR, ID	10:30-12:30 Telehealth Technology Showcase 1 Hosted by TTAC Doris Barta, Jordan Berg <i>(max of 30 per session)</i>	
1:00-3:00 Remote Patient Monitoring Workshop Bonnie Britton, MATRC Board Member and Reconnect4Health <i>(Bonnie will be virtual. This will be a live interactive session with Bonnie, and onsite moderators and materials)</i>	1:00-3:00 Telehealth Technology Showcase 2 Hosted by TTAC Doris Barta, Jordan Berg <i>(max of 30 per session)</i>	1:00-4:30 Telehealth 101 1:00 How to Get Started in Telehealth 1:30 Engagement, Evaluation & Reporting 2:00 Getting Paid for Telehealth 2:30 Break 2:45 3:15 Clinical Workflow 3:45 Telehealth Technology Basics 4:15 Wrap up: Q&A and resources Taught by NRTRC regional experts: Cindy Roleff, AK, Cara Towle, WA, Cathy Britain, OR, Deb LaMarche, UT, Tammy Arndt, WA, Jen Erickson MD, WA
3:30-5:00 <i>Private meeting</i>	3:00-5:00 Telehealth Technology Showcase 3 Hosted by TTAC Doris Barta, Jordan Berg <i>(tentative, only if there is demand after the first two sessions are filled)</i>	
5:00 – 7:00 Welcome and Networking Reception		

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Conference – Day 1 Thursday, April 16			
8:15-8:30 (15 min)	Welcome: Robert Duehmig (<i>invited</i>)		
8:30-9:10 (40 min)	Keynote: Trever Yarrish, Chief Experience Office and Founding Partner, Zeal, on Innovation		
9:15-9:40 (25 min)	Elder Care Please Meet Tele Behavioral Health Maureen Ideker, Essentia Care, MN <i>Caring for distinct populations</i>	Applications of Teledentistry Within a Dental Care Organization, a Tool to Expand Access to Care Linda Mann, EPDH, Capitol Dental Care, OR <i>Emerging applications</i>	Challenges and Potential Solution for Evaluating the Patient Experience after Provider-Provider Telehealth Consultation for Pain Management Dale Langford, PhD, University of Washington, WA <i>The patient and/or caregiver experience</i>
9:45-10:25 (40 min)	Treating SNF Patients in Place with Telehealth Waseem Ghannam MD, MBD, MHSA, TeleHealth Solution, Ron Emerson, RN, BSN, AMD Global Telemedicine, MA <i>Caring for distinct populations</i>	Pioneering Utah’s First TelePharmacy Program Jayden Brian, Donovan Smith, RPh Wayne Community Health Center, UT <i>Emerging applications</i>	Development of a specialized tele-evaluation service to support early identification of psychosis: Trials and triumphs Jessica Maura, PhD, Dr. Sarah Kopelovich, University of Washington, WA <i>Telebehavioral health</i>
10:25-10:50 (25 min)	Break and poster stroll		
10:50-12:15 (85 min)	Policy Panel: Updates on the latest polices in telehealth reimbursement, remote patient monitoring, clinical decision support, broadband for healthcare, FDA, AI and cybersecurity Mei Wa Kwong, JD, Center for Connected Health Policy, Emily Wein, JD, Foley & Lardner, Rene Quashie, JD, Consumer Technology Association, Jeffrey Mitchell, JD, Fletcher, Heald & Hildreth		
12:15-1:15 (1 hour)	Lunch		
1:15—2:00 (45 min)	Policy Panel Round Table: discussion and Q & A with our Policy Panel experts		
2:00-2:40 (40 min)	Telepsychiatry for Rural and Underserved Communities: How to find, vet and work with telebehavioral providers Jonathan Neufeld, PhD, Program Director, Great Plains Telehealth Resource and Assistance Center (<i>invited</i>)		

2:40-3:05 (25 min)	Break and poster stroll		
3:05-3:50 (45 min)	Utilization of Telemental Health for Suicide Prevention Sasha Rojas, PhD, Marilyn Piccirillo, MA, Erika Shearer, PhD, Jean Kim, PhD, VA Puget Sound, WA <i>Telebehavioral health</i>	Advancing cancer care in rural Utah through telehealth Preston Marx, Maigen Zobell, Stashia Dahlberg RN, Chance Hayes, Uintah Basin Healthcare, UT <i>The patient and/or caregiver experience</i>	FQHC Reimbursement and Sustainability Models when Contracting for Specialty Care Rebecca Picasso, Kathy Chorba, California Telehealth Resource Center, CA <i>The business of telehealth</i>
3:55-4:30 (35 min)	Video Directly Observed Therapy Technology for Office-based Buprenorphine Treatment: Protocol, Intervention Results, Lessons Learned and Future Considerations. Zachery Schramm, University of Washington, WA <i>Telebehavioral health</i>	Using a Predictive Model and Remote Patient Monitoring to Reduce Emergency Room Visits for Symptom Management in a Chemotherapy Population Amber Hoffman, MSN, RN, Peter Graven, PhD, Monica Cfarku, RN, MSN, BMTCN, CCM, NE-BC, Oregon Health & Science University, OR <i>The patient and/or caregiver experience</i>	Grant Assistance – Tips and Tricks to finding and securing grant funding Dana Satterwhite, Learn Design Apply, Inc. <i>The business of telehealth</i>
4:35-5:00 (25 min)	Poster awards		
6:00 PM	NRTRC Advisory Board meeting, followed by dinner. <i>By invitation only.</i>		

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Conference – Day 2 Friday, April 17			
8:30-9:45 (75 min)	Emerging Technologies Panel: Doris Barta, moderator; Jordan Berg, Kris Kelly Campanele (<i>invited</i>), Brian Hoots (<i>invited</i>) and Don Patten		
9:50-10:20 (30 min)	Access To Care Via Telehealth: An Accountable Care Organization Examines Application of Telehealth Services in a High Poverty, Transient	Added Cost or Value Add?: Exploring the financial impact of a discounted, direct-to-consumer telehealth program Tim Lovell, MBA, Intermountain Healthcare, UT	Developing a High-Value Regional TeleNeurology Program Danielle Freeman, MHSN, Safdar Ansari, MD, University of Utah Health, UT

	Population. Michelle Hager, Blue Cirrus Consulting, NC <i>Caring for distinct populations</i>	<i>The business of telehealth</i>	<i>Emerging applications</i>
10:20-10:45 (25 min)	Break and poster stroll		
10:45-11:15 (30 min)	Improving Access to Gender Affirming Care Crystal Beal, MD, QueerDoc, WA <i>Caring for distinct populations</i>	Evaluating Trends in Follow-up Care Utilization and Spending Among Users of Virtual Urgent Care Ryan Sterling, PhD, MPH, MSW, University of Washington, WA <i>The business of telehealth</i>	Telemedicine: Access to Wound Care in Rural Healthcare Communities Alyssa Francis, MSA, Cutiscare, MT <i>Emerging applications</i>
11:15-12:00 (45 min)	Removing Obstacles to Engagement: What Makes an Effective Telehealth Intervention for Older Adults? S. Pandya, K. Nguyen, C. Scavone, A. Richardson, A. Shepherd, H. Dodge, PhD, Oregon Health & Science University, OR <i>Caring for distinct populations</i>	Leveraging data and technology to create personalized experiences in therapy Syed Mohammed, Shelli Dry, Enable My Child, NY <i>The patient and/or caregiver experience</i>	AI-based chatbot for same-day care navigation Dean Guo, Maryam Gholami, Thanh Nguyen, Providence Health Services and Providence Express Care <i>Emerging applications</i>
12:00-12:45 (45 min)	Keynote: Lisa Gualtieri, PhD, ScM, Assistant Professor, Tufts University School of Medicine and founder, RecycleHealth.com		
12:45-1:00 (15 min)	Wrap up – Conference adjourned		
1:30-2:00	TAO Annual Business Meeting – <i>tentative, details to follow soon</i>		
2:00-3:00	Oregon Rural Health Meeting – <i>tentative, details to follow soon</i>		

Tracks*

Caring for distinct populations
Telebehavioral health
The patient and/or caregiver experience
The business of telehealth
Emerging applications
Plenary sessions

* Many presentations fit multiple tracks. Read descriptions for details.