

Navigating the Telehealth
Neighborhood
Participant Space Process Map

Does the participant have a
safe and secure space for the
telehealth visit?

Yes

If safety and security is not a concern, the participant is ready.

No

Telehealth appointments need to be conducted in a space that is private and free of distractions. If the participant does not have a safe and secure space for their telehealth appointment, consider other resources.

References

[NRTRC Find Telehealth](#)

[Instructions for Telehealth Finder](#)

[CMS Care Compare Tool](#)

NAVIGATING
the TELEHEALTH
NEIGHBORHOOD

A Guide to Telehealth Access for Digital Navigators