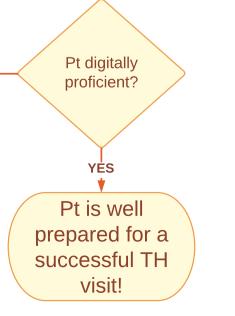


Next Steps for Navigator:

- Conduct a <u>digital health proficiency assessment</u> with Pt and provide the necessary training and support to build skill for what is needed (e.g., email, patient portal, basic computer skills, mute/unmute mic, engage/disengage camera, connection to WiFi/hotspot) to connect Pt with location that is safe and quiet (e.g., library).
- Determine if Pt can use parked car, or friend/family home as safe, quiet place.



NAVIGATING the TELEHEALTH NEIGHBORHOOD

A Guide to Telehealth Access for Digital Navigators