Telehealth Start-Up Resources

NRTRC Telehealth 101 Workshop
April 15, 2020

RESOURCES:

- ✓ **Northwest Regional Telehealth Resource Center** www.NRTRC.org
- ✓ **National Consortium of Telehealth Resource Centers**
  www.telehealthresourcecenter.org
- ✓ **National Telehealth Technology Assessment Resource Center (TTAC)**
  http://telehealthtechnology.org/
- ✓ **Center for Connected Health Policy**
  www.cchpca.org, the national telehealth resource center for policy

- ✓ **Telehealth 101**
  - o NRTRC Quick Start Guide for Telehealth,
    https://nrtrc.org/content/blog-post-files/Telehealth-Quick-Start-Guide.pdf
  - o Video: Telehealth Best Practices for Providers
    https://www.youtube.com/watch?v=kdTc2Wbi_Ag&feature=youtu.be
  - o Video: What to Expect from a Telehealth Visit
    https://www.youtube.com/watch?v=XEcdpvhl_n0&feature=youtu.be
  - o Any of the national or regional telehealth resource centers

- ✓ **Technical considerations**
  - o TTAC Clinician's Guide to Video Platforms
    http://telehealthtechnology.org/toolkit/clinicians-guide-to-video-platforms/
  - o TTAC Technology Assessment 101
    http://www.telehealthtechnology.org/toolkits/technology-assessment-101

- ✓ **Reimbursement**
  - o CCHP National Policy
    https://www.cchpca.org/telehealth-policy/national-policy
  - o CCHP Current State Laws & Reimbursement Policies
    https://www.cchpca.org/telehealth-policy/current-state-laws-and-reimbursement-policies
  - o MLN Telehealth Services – Medicare-Fee-Service
    https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/downloads/TelehealthSrvcsfctsht.pdf
  - o MLN Chronic Care Management Services

https://www.cms.gov/outreach-and-education/medicare-learning-network-mln/mlnproducts/downloads/chroniccaremanagement.pdf

- o Foley & Lardner LLP 50-State Survey of Telehealth Commercial Payer Statutes https://www.foley.com/-/media/files/insights/health-care-law-today/19mc21487-50state-survey-of-telehealth-commercial.pdf
  https://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNProducts/downloads/fqhcfactsheet.pdf

✓ **Legal & Regulatory**
  - o CCHP Current State Laws & Reimbursement Policies, searchable with links to state source documents'
    https://www.cchpca.org/telehealth-policy/current-state-laws-and-reimbursement-policies
  - o Center for Telehealth and eHealth Law http://ctel.org/
  - o American Telemedicine Association https://www.americantelemed.org/
  - o Foley & Lardner LLC Health Care Law Today https://www.foley.com/en/insights/blogs/health-care-law-today

  - o **Informed consent**
    - ▪ https://www.cchpca.org/telehealth-policy/informed-consent
    - ▪ https://southwesttrc.org/blog/2017/telemedicine-informed-consent-how-informed-are-you
    - ▪ https://www.caltrc.org/knowledge-center/best-practices/sample-forms/
  - o **Licensure Interstate compacts**
    - ▪ Medical: https://imlcc.org/
    - ▪ Nurses: https://www.nursecompact.com/
    - ▪ Psychologists: https://www.asppb.net/page/PSYPACT
    - ▪ PTs: http://ptcompact.org/
    - ▪ EMS: https://www.emscompact.gov/
    - ▪ SLP: https://www.asha.org/Advocacy/state/Audiology-and-Speech-Language-Pathology-Interstate-Compact/
    - ▪ OT (coming): https://www.aota.org/Advocacy-Policy/State-Policy/Licensure/Interstate-Professional-Licensing-Compact.aspx
    - ▪ Mental health Counselors (coming): https://www.amhca.org/advocacy/portability
  - o **Credentialing and Privileging**
    - ▪ https://www.cchpca.org/telehealth-policy/credentialing-and-privileging
    - ▪ https://www.caltrc.org/wp-content/uploads/2014/04/Credentialing-and-Priv-checklist-from-CTEL.pdf
  - o **Online Prescribing**
    - ▪ https://www.cchpca.org/telehealth-policy/online-prescribing

✓ **Federal Grant Resources**
  - o **HRSA Telehealth Programs**
    - ▪ https://www.hrsa.gov/rural-health/telehealth

- - Telehealth Network Grant Program – 3-year grants funding programs & equipment
      https://www.hrsa.gov/grants/find-funding/hrsa-20-036
  - **USDA Distance Learning & Telemedicine Grants (DLT)**
    - DLT annual program, limited to equipment and related technical assistance.
      https://www.rd.usda.gov/programs-services/distance-learning-telemedicine-grants
    - 2nd application window due to COVID-19 National Emergency
      https://www.usda.gov/media/press-releases/2020/04/03/usda-announces-second-application-window-distance-learning-and
  - **FCC Programs**
    - COVID-19 Telehealth Program, $200M to connect to patients in their homes or via mobile devices
      https://www.fcc.gov/covid-19-telehealth-program
    - Connected Care Pilot Program, coming soon
      https://docs.fcc.gov/public/attachments/DOC-363382A1.pdf
    - USAC Rural Health Care Programs, for telecommunication discounts
    - https://www.usac.org/rural-health-care/
  - **Grants.gov**
    - Link to all open federal grants; key work search: Telehealth
    - Includes program grants with a telehealth component

- ✓ **COVID-19**
  - **Center for Connected Health Policy (CCHP)**
    - Telehealth Coverage Polices in the Time of COVID-19, with a comprehensive fact sheet
      https://www.cchpca.org/resources/covid-19-telehealth-coverage-policies
    - COVID-19 Related State Actions
      https://www.cchpca.org/resources/covid-19-related-state-actions
  - **NRTRC COVID-19**
    - NRTRC COVID-19 for resources, state information, office hours, and more
    - https://nrtrc.org/covid-19
  - **American Medical Association**
    - AMA Telehealth Implementation Handbook
      https://www.ama-assn.org/system/files/2020-04/ama-telehealth-playbook.pdf
    - AMA Special coding advice during COVID-19 public health emergency
      https://www.ama-assn.org/system/files/2020-04/covid-19-coding-advice.pdf